Use & Care Guide Manual de Uso y Cuidado English / Español

Models/Modelos: 790-4501\*

# Kenmore Elite

# Slide-in Induction Range Estufa a Inducción Deslizable

\* = Color number, número de color

P/N 318205822A (1012) Sears Brands Management Corporation Hoffman Estates, IL 60179 U.S.A. www.kenmore.com www.sears.com



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# Please carefully read and save these instructions

This Use & Care Manual contains general operating instructions for your appliance and feature information for several models. Your product may not have all the described features. The graphics shown are representative. The graphics on your appliance may not look exactly like those shown. Common sense and caution must be practiced when installing, operating and maintaining any appliance.

# Kenmore Elite Warranty

When installed, operated and maintained according to all instructions supplied with the product, if this appliance fails due to a defect in material and workmanship within one year from the date of purchase, call 1-800-4-MY-HOME® to arrange for free repair.

This warranty applies for only 90 days from the date of purchase if this appliance is ever used for other than private family purposes.

#### This warranty covers only defects in material and workmanship. Sears will NOT pay for:

- 1. Cracks in a ceramic glass cooktop that are not a result of thermal shock.
- 2. Stains and scratches on a ceramic glass cooktop resulting from accident or improper operation or maintenance.
- 3. Expendable items that can wear out from normal use, including but not limited to filters, belts, light bulbs, and bags.
- 4. A service technician to instruct the user in correct product installation, operation or maintenance.
- 5. A service technician to clean or maintain this product.
- 6. Damage to or failure of this product if it is not installed, operated or maintained according to the all instructions supplied with the product.
- 7. Damage to or failure of this product resulting from accident, abuse, misuse or use for other than its intended purpose.
- 8. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
- 9. Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.

#### Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Sears shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States or Canada.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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### **Product Record**

In this space below, record the date of purchase, model and serial number of your product. You will find the model and serial number printed on the serial plate.

Model No. <u><b>790.</b></u>	
Serial No	
Date of purchase	

Save these instructions and your sales receipt for future reference.

#### Serial Plate Location

You will find the model and serial number printed on the serial plate. The serial plate is located along the interior side trim and visible when the oven door is opened.

Remember to record the serial number for future reference.

**Serial Plate Location** 



# IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance.

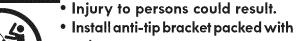
This manual contains important safety symbols and instructions. Please pay attention to these symbols and follow all instructions given.

**A WARNING** This symbol will help alert you to situations that may cause serious bodily harm, death or property damage.

**A CAUTION** This symbol will help alert you to situations that may cause bodily injury or property damage.

- Remove all tape and packaging before using the appliance. Destroy the carton and plastic bags after unpacking the appliance. Never allow children to play with packaging material.
- Proper Installation. Be sure your appliance is properly installed and grounded by a qualified technician in accordance with National Electrical Code ANSI/NFPA No.70 (USA) or CSA C22.1, PART 1 (Canada)-latest edition and local code requirements. Install only per installation instructions provided in the literature package for this appliance.
- In case of an emergency, know how to disconnect the electrical power to the appliance at the circuit breaker or fuse box.
- User Servicing. Do not repair or replace any part of the appliance unless specifically recommended in the manuals. All other servicing should be done only by a qualified technician to reduce the risk of personal injury and damage to the appliance. Sears Parts & Repair is the recommended repair service for this appliance.

A WARNING • All appliances can tip.



unit. See Installation Instructions.



To reduce the risk of tipping, the appliance must be secured by properly installed anti-tip bracket provided with the appliance. To check if the bracket is installed properly; grasp the top rear of the appliance and carefully attempt to tilt it forward. Refer to the Installation Instructions for proper anti-tip bracket installation.

- Never modify or alter the construction of an appliance by removing panels, wire covers or any other part of the product.
- Remove the oven door from any unused appliance if it is to be stored or discarded.

! WARNING Stepping, leaning, sitting or pulling down on the door of this appliance can result in serious injuries and may also cause damage to the appliance. Do not allow children to climb or play around the appliance.

• Storage on Appliance. Flammable materials should not be stored near surface units. This includes paper, plastic and cloth items, such as cookbooks, plasticware and towels, as well as flammable liquids. Do not store explosives, such as aerosol cans, on or near the appliance. Flammable materials may explode and result in fire or property damage.

! WARNING Do not use the ovens for storage. A CAUTION Do not store items of interest to children in the cabinets above an appliance. Children climbing on the appliance to reach items could be seriously injured.

- Do not leave children alone. Children should not be left alone or unattended in the area where an appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- DO NOT TOUCH SURFACE UNITS, AREAS **NEAR THESE SURFACES, OVEN HEATING ELEMENTS OR INTERIOR SURFACES.** Surface units may be hot even though they are dark in color. Areas near surface units may become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials touch these areas until they have had sufficient time to cool. Among these areas are the cooktop, surfaces facing the cooktop, the oven vent openings and surfaces near these openings, oven door and window.

# IMPORTANT SAFETY INSTRUCTIONS

 Wear Proper Apparel. Loose-fitting or hanging garments should never be worn while using the appliance. Do not let clothing or other flammable materials contact hot surfaces.

**A WARNING** Never use your appliance for warming or heating the room.

- Do Not Use Water or Flour on Grease Fires.
   Smother the fire with a pan lid, or use baking soda, a dry chemical or foam-type extinguisher.
- When heating fat or grease, watch it closely. Fat or grease may catch fire if allowed to become too hot.
- Use Only Dry Potholders. Moist or damp potholders on hot surfaces may result in burns from steam. Do not let the potholders touch hot heating surface units. Do not use a towel or other bulky cloth instead of a potholder.
- Do Not Heat Unopened Food Containers.
   Buildup of pressure may cause the container to burst and result in injury.

IMPORTANT—Do not attempt to operate the appliance during a power failure. If power fails, always turn off the appliance. If the appliance is not turned off and the power resumes, it will begin to operate again. Once the power resumes, reset the clock and oven function.

# IMPORTANT INSTRUCTIONS FOR USING YOUR COOKTOP

- Know which knob controls each surface heating unit. Place a pan of food on the unit before turning it on, and then turn the unit off before removing the pan.
- Use proper pan size. This appliance is equipped with one or more surface units of different sizes. Select utensils having flat bottoms large enough to cover the surface unit. The use of undersized utensils will expose a portion of the surface heating unit to direct contact and may result in ignition of clothing. Proper relationship of utensil to the surface unit will also improve efficiency.
- Utensil handles should be turned inward and not extend over adjacent surface units. To reduce the risk of burns, ignition of flammable materials, and spillage due to unintentional contact with the utensil.

- Never leave surface units unattended—
  Boilovers cause smoking and greasy
  accumulations that may ignite, or a pan that has
  boiled dry may melt.
- Glazed cooking utensils—Only certain types of glass, glass/ceramic, ceramic, earthenware, or other glazed utensils are suitable for rangetop service without breaking due to the sudden change in temperature. Check the manufacturer's recommendations for cooktop use.

# IMPORTANT INSTRUCTIONS FOR USING YOUR OVEN

- Use Care When Opening an Oven Door or a Warmer Drawer—Stand to the side of the appliance when opening the door of a hot oven.
   Let hot air or steam escape before you remove or replace food in the oven.
- Keep Oven Vent Ducts Unobstructed. The oven is vented at the at the center trim above the oven. Touching the surfaces in this area when the oven is operating may cause severe burns. Also, do not place plastic or heat-sensitive items near the oven vent. These items could melt or ignite.

A WARNING NEVER cover any slots, holes or passages in the oven bottom or cover an entire rack with materials such as aluminum foil. Doing so blocks air flow through the oven and may cause carbon monoxide poisoning. Aluminum foil linings may trap heat, causing a fire hazard.

- Placement of Oven Racks. Always place oven racks in desired location while oven is cool. Remove all utensils from the rack before removing rack. If rack must be moved while oven is hot, use extreme caution. Use pot holders and grasp the rack with both hands to reposition. Do not let pot holders contact the hot oven element or interior of the oven.
- Do not use the broiler pan without its insert. The broiler pan and grid allow dripping fat to drain and be kept away from the high heat of the broiler.
- Do not cover the broiler grid or oven bottom with aluminum foil. Exposed fat and grease could ignite.

# IMPORTANT SAFETY INSTRUCTIONS

- Do not touch a hot oven light bulb with a damp cloth. Doing so could cause the bulb to break.
   Disconnect the appliance or shut off the power to the appliance before removing and replacing the bulb.
- Protective liners—DO NOT USE ALUMINUM FOIL TO LINE THE OVEN BOTTOM. Only use aluminum foil as recommended in this manual. Improper installation of these liners may result in risk of electric shock, or fire.

### **SELF-CLEANING OVEN MODELS**

- Clean in the self-cleaning cycle only the parts of the appliance listed in this Use & Care
   Guide. Before using the self-cleaning cycle of the appliance, remove the broiler pan and any utensils stored in the appliance.
- Do not clean the oven door gasket. The door gasket is essential for a good seal. Care should be taken not to rub, damage or move the gasket.
- Do not use oven cleaners. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the appliance

A CAUTION The health of some birds is extremely sensitive to the fumes given off during the self-clean cycle of any oven. Move birds to another well ventilated room.

# IMPORTANT INSTRUCTIONS FOR CLEANING YOUR OVEN

- Clean the appliance regularly to keep all parts free of grease that could catch fire. Exhaust fan ventilation hoods and grease filters should be kept clean. Do not allow grease to accumulate. Greasy deposits in the fan could catch fire. Refer to the hood manufacturer's instructions for cleaning.
- Clean Ventilating Hoods Frequently—Grease should not be allowed to accumulate on the hood or filter. Follow manufacturer's instructions for cleaning.

### FOR CERAMIC GLASS COOKTOPS

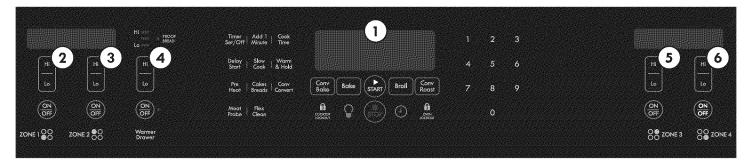
- Do not clean or operate a broken cooktop—If cooktop should break, cleaning solutions and spillovers may penetrate the broken cooktop and create a risk of electric shock. Contact a qualified technician immediately.
- Clean cooktop glass with caution—If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid a steam burn.
   Some cleaners can produce harmful fumes if applied to a hot surface.
- Avoid scratching the cooktop glass with sharp objects.

#### **IMPORTANT SAFETY NOTICE**

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the state to cause cancer, birth defects or other productive harm, and requires businesses to warn customers of potential exposure to such substances.

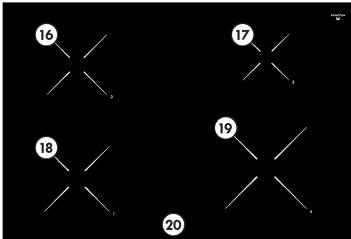
# SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

# Features at a Glance

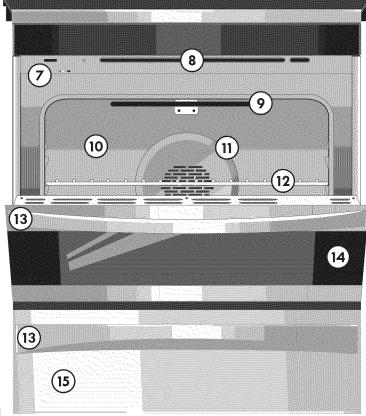


### Your Range includes:

- 1. Electronic oven control with kitchen timer.
- 2. Left front zone control and electronic display.
- 3. Left rear zone control and electronic display.
- 4. Warmer drawer control and electronic display.
- 5. Right rear zone control and electronic display.
- 6 Right front zone control and electronic display.
- 7. Self-clean door latch.
- 8. Oven vent.
- 9. Broil element.
- 10. Self-cleaning convection oven interior.
- 11. Convection bake cooking system.
- 12. Adjustable interior porcelain oven rack(s).
- 13. Large 1-piece oven door handle.
- 14. Full width oven door with window.
- 15. Warmer drawer.
- 16. 7" induction cooking zone.
- 17. 6" induction cooking zone.
- 18. 8" induction cooking zone.
- 19. 10" induction cooking zone.
- 20. Ceramic glass cooktop.



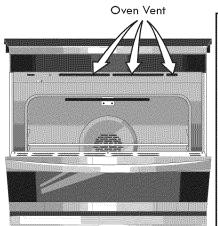
**NOTE:** The features of your range may vary according to model type & color.



# **Before Setting Oven Controls**

#### **Oven Vent Location**

The oven is vented **through its upper front frame**. When the oven is on, warm air is released through the vent. This venting is necessary for proper air circulation in the oven and good baking results. **Do not block oven vent.** 



MCAUTION Some models are equipped with a blower which runs in baking and self-cleaning mode to keep all internal components at a cool temperature. The blower may keep running even if the oven has been turned off, until the components have cooled down.

### **Arranging Oven Racks**

**ACAUTION** Always use pot holders or oven mitts when adjusting the oven racks. Wait until the oven has completely cooled if possible. Oven racks may be HOT and cause burns.

**To remove an oven rack**, pull the rack forward until it stops. Lift up front of rack and slide out.

**To replace an oven rack**, fit the rack onto the guides on the oven walls. Tilt the front of the rack upward and slide the rack back into place.



### Air Circulation in the Oven

If using 1 rack, place in center of oven. If using multiple racks, stagger cookware as shown.

For best air circulation and baking results allow 2-4" (5-10 cm) around the cookware for proper air circulation and be sure pans and cookware do not touch each other, the oven door, sides or back of the oven cavity. The hot air must circulate around the pans and cookware in the oven for even heat to reach around the food.



Multiple Oven Racks

# **Surface Cookware Recommendations**

### Use the Correct Cookware Type

The magnetic Cooking Zone sensors located below the cooktop surface require the use of cookware made with magnetic material in order to start the heating process on any of the Cooking Zones.

When purchasing pans, look for cookware specifically identified by the manufacturer for use with Induction cooktops. If you are not sure, use a magnet to test whether the cookware type will work. If a magnet sticks to the bottom of the cookware, the material type is correct for Induction cooking (Fig. 1).

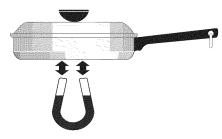


Fig. 1

It is recommended to always use heavier high quality stainless steel cookware on your Induction Cooktop surface. This will greatly reduce the possibility of developing scratches on the ceramic surface.

Even quality cookware can scratch the cooktop surface, especially if cookware is slid over the ceramic cooktop surface without being lifted up. Over time sliding ANY type of cookware over the ceramic cooktop will likely alter the overall appearance of the cooktop. Eventually the buildup of scratches will make cleaning the surface difficult and degrade the overall appearance of the cooktop.

#### **Induction Cooktop Features**

A COOLER COOKTOP - A unique feature of the Induction Cooktop is whether turned ON or OFF, the cooktop surface remains cooler than standard ceramic cooktops.

**A CAUTION** The Cooking Zones may appear to be cool while turned ON and after they have been turned OFF. But the glass surface may be HOT from residual heat transferred from the cookware and burns may occur.

**MAGNETIC DETECTOR** - The coil sensor automatically detects if a pan is magnetic; if it is not, the Cooking Zone will not activate.

**PAN SIZE DETECTION** - The pan detection sensor automatically adapts the size of Cooking Zones to the pan sizes in use.

**EFFICIENT** - Induction cooking heats faster while using less energy. Induction power boils more quickly and simmers more evenly.

### **Use Quality Cookware in Good Condition**

The cookware used with the Induction Cooktop should have flat bottoms that make good contact with the entire surface of the Cooking Zone. Check for flatness by rotating a ruler across the bottom of the cookware (See Fig. 2). Be sure to follow all the recommendations for using cookware.

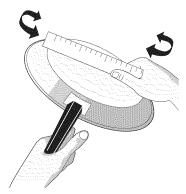


Fig. 2

#### Also remember to:

- Use cookware made with the correct material type for Induction Cooking (Fig. 2).
- Use quality cookware with heavier bottoms for better heat distribution allowing for more even cooking results.
- The pan size should match the amount of food being prepared.
- **Do not let pans boil dry.** This may cause permanent damage in the form of breakage, fusion, or marring that can affect the ceramic cooktop. (This type of damage is not covered by your warranty).
- Do not use dirty pans with grease buildup. Always use pans that are easy to clean after cooking.

A CAUTION The Cooking Zones may appear to be cool while turned ON and after they have been turned OFF.

But the glass surface may be HOT from residual heat transferred from the cookware and burns may occur.

PANS directly with hands. Always use oven mitts or pot holders to protect hands from burns.

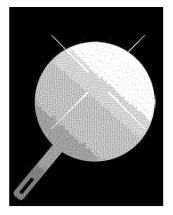
A CAUTION DO NOT SLIDE Cookware across the cooktop surface. Doing so may permanently damage the appearance of the ceramic cooktop.

Prior to using your cooktop for the first time, apply the recommended cooktop cleaning cream (on the web visit www. sears.com for replacement cleaner, item number 40079) to the ceramic surface. Buff with a non-abrasive cloth or no-scratch cleaning pad. This will make cleaning easier when soiled from cooking. The special cooktop cleaning cream leaves a protective finish on the glass to help prevent scratches and abrasions.

# **Before Setting Surface Controls**

# **Induction Cookware**

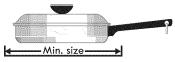
#### INCORRECT



 Cookware not centered on Cooking Zone surface.



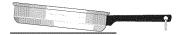
 Curved or warped pan bottoms or sides.



 Pan does not meet the minimum size required for the Cooking Zone used (Figs. 2).

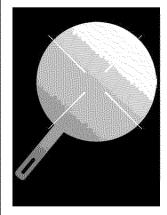


 Pan bottom rests on cooktop trim or does not rest completely on the cooktop surface.



Heavy handle tilts pan.

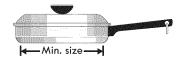
#### CORRECT



 Cookware centered correctly on Cooking Zone surface.



 Flat pan bottom & straight sides.



 Pan size meets or exceeds the recommended minimum size for the Cooking Zone (Figs. 2).



 Pan rests completely on the Cooktop surface.



• Pan is properly balanced.

#### Fig. 1

PLEASE NOTE- ANY one of the incorrect conditions listed above may be detected by the sensors located below the ceramic cooktop surface. If the cookware meets any of these incorrect conditions, one or more of the Cooking Zones will not heat indicated by a flashing power level display. Correct the problems before attempting to reactivate the cooktop.

### Minimum Pan Size Requirements

NOTE: Pan bottoms should not extend more than ½" (13mm) beyond outer Cooking Zone (Induction).

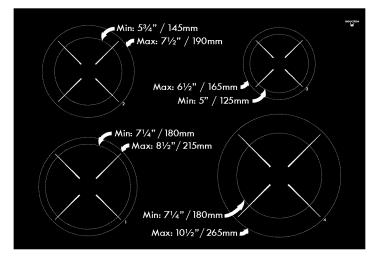


Fig. 2

The Cooking Zones available on the Induction Cooktop require a **MINIMUM** pan size to be used at each location (Figs. 2).

The outer tip of each Cooking Zone cross-hair is helpful to determine the pan **MAXIMUM** size. After centering the cookware on the cooktop, make sure the cookware does not extend more than 1/2" beyond the outer tip of cross-hair of the Cooking Zone. The pan must make FULL contact on the glass surface without the bottom of the pan touching the metal cooktop trims.

**NOTE:** If a pan made of the correct material is centered properly on any of the active Cooking Zones but is TOO SMALL, the affected Cooking Zone display will flash the power level and the pan will not heat.

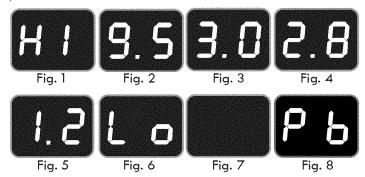
# **Before Setting Surface Controls**

### **Cooktop Display Windows**

The cooktop controls provide a digital display for each of the cooking zone located on the cooktop. Power levels and messages are easily monitored and adjusted using the corresponding control keypads in combination with the window displays.

### The Available Power Level Settings

The cooktop control will display heat levels ranging from Hi (Figure 1) to Lo (Figure 6), OFF (Figure 7) and Pb (Power Boost; Figure 8). The settings between 9.5 (Figure 2) and 3.0 (Figure 3) decrease or increase in increments of .5 (1/2). The settings between 2.8 (Figure 4) and 1.2 (Figure 5) are Simmer settings which decrease or increase in increments of .2 (1/5) to Lo (Figure 6; lowest Simmer setting) for more precise settings at lower heat levels. The highest setting "Power Boost" (Figure 8) provides approximately 139% power for 10 minutes.



### Hot Element Indicator Message (HE)

ACAUTION After using any of the cooking zones on the cooktop, the glass surface may be HOT from residual heat transferred from the cookware and burns may occur if surface is touched.

The control monitors the temperature of the cooktop and displays the message "**HE**" (hot element) warning when the cooktop is still too hot to touch (Figure 9). If the **HE** message appears in the window, the control can still be turned on again for use.



Fig. 9

## Power Failure (PF) Message

The **PF** message (Figure 10) will be displayed whenever there has been a power interruption to the appliance. The **PF** message will disappear by itself after a few seconds.



Fig. 10

### Sabbath Feature (Sb) Message

The cooktop display windows will show the **Sb** message whenever the Sabbath feature is active (Figure 11). When activated, the Sabbath feature works for both the oven and cooktop together. Once the Sabbath feature is active, changes to the heat levels for the cooktop heating elements will not show in the displays. The cooktop will react slower to heat level changes. See **Sabbath feature** section for complete instructions.



Fig. 11

### Cooktop Lockout (--)

Use the Cooktop Lockout to lock all surface elements from being accidentally turned ON (including Warmer Zone). This feature will only lockout the cooktop features.

#### To turn the Cooktop Lockout feature ON:

- 1. Be sure all surface element controls are OFF.
- 2. Press and hold **Cooktop Lockout** keypad until acceptance tone sounds (about 3 seconds).

When the cooktop is locked, the cooktop locked indicator icon will appear in the oven control display window (Fig. 12).



Fig. 12

The (--) message will appear in the cooktop display windows whenever the Cooktop Lockout feature is active (See Fig. 13).



Fig. 13

If a triple beep sounds (entry error tone) instead, check and be sure all surface elements are turned OFF before activating the Cooktop Lockout feature.

#### To turn the Cooktop Lockout feature OFF:

Press and hold **Cooktop Lockout** keypad until acceptance tone sounds (about 3 seconds). The cooktop locked indicator light will turn OFF and the cooktop may be used for normal cooking operations.

#### Important notes:

- If Cooktop Lockout is active and a power failure occurs, when power is restored the cooktop will remember the setting and remain locked.
- Starting a Flex Clean cycle will automatically turn ON the Cooktop Lockout feature. The cooktop will remain locked until the Flex Clean cycle is finished and the oven door has unlocked.

# **Setting Surface Controls**

### **Induction Cooking Zones**

Use the chart below to determine the suggested setting for the type of food you are preparing when using the cooktop. Be sure to make any further setting adjustments for best surface cooking results.

#### Suggested power level settings table

Setting	Type of cooking
Power Boost (Pb)	Start most foods, bring water to a boil, pan broiling.
High (8.0 - Hi)	Continue a rapid boil, fry, deep fat fry.
Medium (6.0 - 7.0)	Maintain a slow boil, thicken sauces and gravies or steam vegetables.
Medium Low (4.0 - 5.0)	Keep foods cooking; poaching and stewing.
Low (Lo - 2.0)	Keep warm, melting, simmering.

Fig. 1

# Hot Element Indicator Message

A CAUTION Heat may be transferred from the cookware to the ceramic glass and the areas surrounding the cooking zones may become hot enough to cause burns. Even after turning the control off, the cooktop will remain hot for some time.

The cooktop control monitors the temperature of the cooktop surface and displays a message "HE" (hot element) in the display windows when the cooktop is still too hot to touch. If the HE message remains displayed in the display window, the heating zone may be set again and used for cooking.

A CAUTION Do not place aluminum foil, plastic items such as salt and pepper shakers, spoon holders or plastic wrappings on top of the range when it is in use. These items could melt or ignite. Potholders, towels or wooden spoons could catch fire if placed too close to the surface elements.

### To Operate the Induction Cooking Zones:

- 1. Place correctly sized cookware on the cooking zone.
- Touch and hold the OND pad for the desired cooking position until a beep is heard. The display will show "--".
  - **Note:** If no further pads are touched within 10 seconds the request to power the element ON will clear.
- 3. Touch **Hi** pad once to turn ON the power level to "**Pb**" (Power boost). Touch **Lo** pad once for Lo power level.
- 4. Each touch of the Hi or Lo pad will decrease or increase the power level from Hi through 3.0 by .5 increments. Simmer power levels between 3.0 and 1.2 will decrease or increase by .2 increments. Lo is the lowest power level available.
  - **Note:** The power level may be adjusted at any time while the element is ON.
- 5. When cooking has been completed touch the OFF pad once to turn the element OFF.

#### **Pan Detection**

All cooking zones will provide a Pan Detection message. If a cooking zone is turned ON and no pan is detected, or the pan has been moved or is not centered correctly, or is not made of magnetic material, the power level will flash in the affected cooking zone display window and the cookware will no longer heat.

The cooking zone will remember the power level setting for up to 3 minutes before the cooking zone will automatically shut OFF.

#### **Power Boost Feature**

Your induction cooktop is equipped with a power boost feature on each cooking zone. The power boost is used to bring large quantities of water or food to cooking temperature at the fastest speed possible. The power boost feature will give you up to 139% power output for a maximum of 10 minutes After 10 minutes, the cooking zone will continue to heat at Hi position.

#### To turn ON the power boost feature:

Power On the cooking zone of your choice and press Hi.

#### To turn OFF the power boost feature:

Lower the power setting by pressing Lo.

# **Setting Surface Controls**

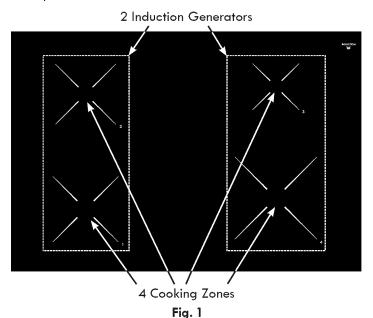
### **Power Sharing**

In order to give you more flexibility, your induction cooktop is equipped with more cooking zones than the number of induction generators. Each of those generators is assigned to power a specific cooking zone (Fig. 1). Two cooking zones are assigned to each generator. To be able to give you access to the highest power ratings, the generator will focus its power onto only one cooking zone. If you use more than one cooking zone at high power on the same generator, the generator will need to **share** its power to both cooking zones, thus lowering the power level of one of the cooking zones.

When you are **sharing** power (cooking in both zones), the last zone set will cook at the power setting you selected. The other zone will experience a slight decrease from its power setting if both zones are set high enough.

To get the highest power output from your cooking zones, cook with only one cookware per generator. If you need to use most of your cooking zones at once, start your cooking process on only one cooking zone within the generator heating section and then add your second cookware on the second cooking zone when the first one has already reached its cooking temperature.

Remember to select the power setting last for the cooking zone you want to maintain.



### **Operational Noises**

The electronics generating the induction fields are pretty much noiseless but they do produce heat at high power level. A soft-sounding cooling fan activates when the unit is running multiple cooking zones at once or when a cooking zone is set at very high power settings.

The buzzing sound you could hear from your cooktop is not coming from the electronics but from the cookware you are using. Here are some causes of this noise:

- Most induction-ready cookware are made of several layers of materials. An encapsulated steel layer is usually used to harness the induction field and transform it into heat, which is then transferred to the other materials by radiant energy. The induction field will cause the steel layer to vibrate against the other materials in which it is encapsulated. This is the most common cause of noise from the induction process. This buzzing only happens at the higher power level settings. Note that high quality cookware manufacturers weld this steel layer in place which lowers or cancel this noise.
- Light weight cookware may also vibrate. We recommend using heavy weight quality cookware.
- Cookware with warped bottoms can vibrate on the ceramic glass surface at high power settings.
- A CAUTION The power output of your induction cooktop is capable of warping an empty pan. Never use the higher power settings on an empty pan. Even the highest quality cookware is vulnerable to warping.
- Riveted handles on cookware can also cause buzzing sounds from the vibrations.
- Solid cast iron and enamelware cookware should not emit any noise. Top quality cookware made of several layers should also be relatively quiet.

# **Oven Control Functions**

For satisfactory use of your oven, become familiar with the various features and functions of the oven.

Timer Add 1 Cook Set/Off Minute Time		1	2	3
4 5 6  Delay Slow Warm Start Cook & Hold	TIMED DELAY TIMER A CONV BAKE BROIL DOOR LOCKED CLEAN A ROAST CAKES BREADS	4	5	6
7 8 9 Pre Cakes Conv Heat Breads Convert	Conv Bake  Bake  Bake  START  Broil  Conv Roast	7	8	9
Meat Flex Probe Clean	(17) (18) (19) (20) (21) (21) (3) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4		0	

### **Oven Control Keypads**

- 1. Timer Set/Off Used to set or cancel Timer.
- 2. Add 1 Minute Used to add additional minutes to Timer.
- 3. Cook Time- Used to enter the length of the cook time desired.
- 4. **Delay Start -** Used with Bake, Conv Bake, Conv Convert and Flex Clean functions to program a delay start time or delay start self-cleaning cycle.
- 5. Slow Cook Used to select the Slow Cook function.
- 6. Warm & Hold Used to set the Warm & Hold function.
- 7. Preheat Used to pre-condition the oven.
- 8. Cakes or Breads Used to select the cakes or breads.
- Conv Convert Used to select the Convection Convert function.
- 10. Meat Probe Used to set Meat Probe.

- 11. Flex Clean Used to set a 2 to 4 hours Self-Clean cycle.
- 12. Conv Bake Used to select the Convection Bake feature.
- 13. Bake Used to enter the normal bake feature.
- 14. START Used to start oven functions.
- 15. Broil Used to select Broil feature.
- Conv Roast Used to select the Convection Roast function.
- 17. Cooktop Lockout Used to lock the cooktop functions.
- 18. Oven Light Used to turn oven light ON and OFF.
- 19. **STOP -** Used to cancel any oven function previously entered except Clock and Timer.
- 20. Clock Set Used to set the time of day.
- 21. Oven Lockout Used to lock oven functions and door.

O thru 9 number - Used to enter temperature and times.

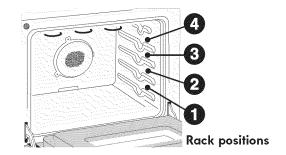
# Minimum & Maximum Control Settings

All of the features listed below have minimum and maximum time or temperature settings that may be entered into the control. An ENTRY acceptance beep will sound each time a control pad is touched (the Oven Lockout pad is delayed 3 seconds). An ENTRY ERROR tone (3 short beeps) will sound if the entry of the temperature or time is below the minimum or above the maximum settings for the feature.

Feature	Min. Temp. or time	Max. temp. or time
PreHeat	170°F/77°C	550°F/288°C
Bake	170°F/77°C	<i>55</i> 0°F/288°C
Broil	400°F/205°C	550°F/288°C
Timer	0:01 Min.	11:59 Hr./Min.
Flex Clean	2 hours	4 hours
Conv Bake	170°F/77°C	<i>55</i> 0°F/288°C
Conv Convert	170°F/77°C	<i>55</i> 0°F/288°C
Conv Roast	170°F/77°C	<i>55</i> 0°F/288°C
Slow Cook	Lo (225°F/180°C)	Hi (225°F/180°C)
Cook Time	0:01 Min.	11:59 Hr./Min.
Delay Time 12 Hr.	1:00 Hr./Min.	12:59 Hr./Min.
Delay Time 24 Hr.	0:00 Hr./Min.	23:59 Hr./Min.

# Recommended Rack Position for Broiling, Baking and Roasting

Food	Rack Position
Broiling meats, chicken or fish	3 or 4
Cookies, cakes, pies, biscuits & muffins	
Using 1 rack	2 or 3
Using multiple racks	2 and 4
Frozen pies, angel food cake, yeast, bread, casseroles, small cuts of meat or poultry	1 or 2
Turkey, roast or ham	Ī
	<b>1</b>



# **Getting Started**

### Setting Clock at Power Up

You will be prompted to enter the time of day in the event of a power failure or when you first provide electric power to your appliance.

- When your appliance is first powered up, 12:00 will flash in the display.
- Enter the time of day using the numeric key pads and press START to set.

If an invalid time of day is entered, the control will triple beep. Re-enter a valid time of day and press **START**. If **STOP** is pressed your clock will start with the time set for 12:00.

Select the **CLOCK** (4) key to modify the time of day during other situations such as day light savings.

### **Setting Timer**

The timer provided with the oven control serve as extra reminders in the kitchen. When the timer reaches less than 1 minute the display will start to count down in seconds. When the time runs out the active timer will beep, and "End" will be displayed.

The following time settings apply to the timers:

- · Min. time: 1 minute
- Max. time: 11 hours 59 minutes

See example below to set the timer for 5 minutes:

- 1. Press TIMER SET/OFF
- 2. Enter 5 minutes
- 3. Press START

To cancel or end the timer, press the **TIMER SET/OFF** key again.

NOTE: The timer(s) will not affect the cooking process.

#### To Set Add 1 Minute Feature

The ADD 1 MINUTE pad is used to set the Add 1 Minute feature. When the pad is pressed, 1 minute is added to the Timer feature if this feature is already active. If the Timer feature is not active and the pad is pressed, the Timer feature will become active and will begin counting down from 1 minute. For further information on how to set the Timer feature see Timer instructions above.

### **Preheat Temperature Display**

Once a cooking feature has been started, the control will display the actual oven temperature while preheating. Once the oven reaches the oven set temperature, only the oven set temperature will be displayed.

The preheat temperature display is available with the following cooking modes:

- Bake
- Conv Bake

#### **Setting Oven Lockout**

The Oven Lockout feature automatically locks the oven door and prevents the oven from being turned on. It does not disable the clock, Timer or the interior oven lights.

See example below to lock the oven.

To lock, press and hold **OVEN LOCKOUT** for 3 seconds.

To unlock, press and hold **OVEN LOCKOUT** for 3 seconds.

**DOOR LOCKED** will flash in the display until the door has finished locking. Once the door has been locked the door lock indicator will turn on. **DOOR LOCKED** will then stay displayed.

Do not attempt to open the oven door while the door lock indicator is flashing.

#### **Preheat**

For best baking performance use the **Preheat** feature. The Preheat feature will bring the oven up to the set cooking temperature. A reminder tone will sound indicating when the set temperature is reached and to place the food in the oven. Preheating is not necessary when roasting or cooking casseroles.

The following temperature settings apply to the preheat feature:

Auto-suggest (default) setting: 350°F/177°C

• Min. bake setting: 170°F / 77°C

Max. bake setting: 550°F / 288°C

### Setting preheat

See example below to set a preheat to start immediately at the default temperature.

#### 1. Press PREHEAT

If needed, use numeric keypads to enter a different oven temperature.

#### 2. Press START

"PRE" and the actual oven temperature shown in the display will alternate as the oven heats and reaches set temperature.

When the oven is finished preheating, the controls will beep to remind you to place food in the oven. The preheat feature will perform like the Bake feature and continue to maintain the oven set temperature until cancelled.

#### NOTE

- To cancel the function, you may press **STOP** at any time when setting the control or during the cooking process.
- To change the set temperature while the oven is already heating, follow the same procedure described above.
- During the preheating, the convection fan will be activated to allow the oven to reach its target temperature faster.

  The Bake, Broil and Convection elements will also cycle for a better heat distribution.

#### Bake

Use the bake feature to cook most food items that require normal cooking temperatures.

The following temperature settings apply to the bake feature:

Auto-suggest (default) setting: 350°F/177°C

Min. bake setting: 170°F / 77°C

• Max. bake setting: 550°F / 288°C

## Setting bake

See example below to set a bake to start immediately at the default temperature.

#### 1. Press BAKE

If needed, use numeric keypads to enter a different oven temperature.

#### 2. Press START

Once START is pressed the oven will begin heating. The oven display shows the temperature rising.

After the oven reaches set temperature a beep will indicate the oven is ready. The oven will continue to maintain this temperature until the cooking feature is canceled.

#### NOTE

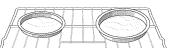
To cancel the function, you may press **STOP** at any time when setting the control or during the cooking process.

To change the set temperature while the oven is already heating, follow the same procedure described above.

During the preheating, the convection fan will be activated to allow the oven to reach its target temperature faster. The Bake, Broil and Convection elements will also cycle for a better heat distribution.

#### For best results

- As much as possible, use only one rack on position 2 or 3 and center the pans. If using two racks, place the oven racks in position 2 and 4.
- When placing multiple food items in the oven allow 2-4" (5-10cm) of space between the food items for proper air circulation.
- Dark or dull pans absorb more heat than shiny bakeware resulting in dark or overbrowning of foods. It may be necessary to reduce the oven temperature or cook time to prevent overbrowning of some foods. Dark pans are recommended for pies. Shiny pans are recommended for cakes, cookies and muffins.



Pan position for one rack baking.



#### **Cook Time**

Adding a cook duration when baking is beneficial when a recipe requires a specific temperature and period of time to cook. Following the recipe cook time helps insure the best possible results.

Cook time may be set with the following features:

- Preheat
- Bake
- · Conv Bake
- Conv Roast
- Slow Cook

See example below to set the oven for bake, starting immediately with preheating to the auto-suggest (default) setting of 350°F (177°C) and then to automatically turn off after 30 minutes:

- 1. Press BAKE
- 2. Press START
- 3. Press COOK TIME
- 4. Enter 30 minutes
- 5. Press START

Once START is pressed the oven will cook and after 30 minutes automatically shut-off.

#### When the Cook Time finishes:

- "End" and the time of day will show in display. The oven will shut off automatically.
- 2. The control will beep 3 times. The control will continue to beep 3 times every 30 seconds until **STOP** is pressed.

#### NOTE

- To cancel the function, you may press STOP at any time when setting the control or during the cooking process.
- The maximum Cook Time setting is 11 hours and 59 minutes.
- After the Cook Time feature has been activated, the display will go back to showing the hour of day. Press the COOK TIME keypad to display any remaining cook time.
- Dark or dull pans absorb more heat than shiny bakeware resulting in dark or overbrowning of foods. It may be necessary to reduce the oven temperature or cook time to prevent overbrowning of some foods. Dark pans are recommended for pies. Shiny pans are recommended for cakes, cookies or muffins.

#### Delay Start (with cook time)

Adding a cook duration along with a specific start time gives the same benefits as the cook time option in addition to controlling exactly when the cooking process will begin and end.

Delay start may be set with the following features:

- Bake
- Conv Bake
- Conv Roast
- Slow Cook
- Flex Clean

See example below to set the oven with preheating for bake at 375°F (191°C) for 50 minutes and to automatically start at 5:30:

- 1. Press BAKE
- 2. Enter 375°F
- 3. Press START
- 4. Press COOK TIME
- 5. Enter 50 minutes
- 6. Press START
- 7. Press DELAY START
- 8. Enter 5:30
- 9. Press START

Once START is pressed, the oven will calculate the start time at which the oven will begin heating.

The oven will continue to maintain this temperature for the selected time or until the cooking feature is canceled.

#### NOTE

- When setting the **DELAY START** option be sure the correct time of day is set.
- You may press STOP any time when setting the control or during the cooking process.
- You may also choose to use DELAY START with no COOK TIME.
- Delay Start may be set using a 24 hour clock. See Setting 12 or 24 hour display modes for more information.

#### **MARNING**

**FOOD POISONING HAZARD.** Do not let food sit for more than one hour before or after cooking. Doing so can result in food poisoning or sickness. Foods that can easily spoil such as milk, eggs, fish, meat or poultry, should be chilled in the refrigerator first. Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when finished cooking.

#### **Convection Bake**

Convection Bake uses a fan to circulate the oven heat evenly and continuously. The improved heat distribution allows for even cooking with excellent results. Multiple rack cooking may slightly increase cook times for some foods, but the overall result is time saved.

The Conv Bake feature should ONLY be used when your recipe instructions have been written for use with convection baking.

If your recipe instructions are for normal baking and you wish to use convection bake, follow the **Convection Convert** option instructions. The convection convert option will automatically adjust the oven temperature so that convection baking may provide the best possible results.

Conv Bake may be set with the following options:

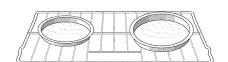
- Conv Convert
- · Cook Time and/or Delay Start

#### Benefits of convection bake:

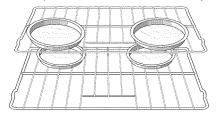
- Superior multiple oven rack performance.
- Some foods cook up 25 to 30% faster, saving time and energy.
- · No special pans or bakeware required.

#### For best results

- When baking with a single rack use rack positions 2 or 3.
   When using 2 racks use rack positions 2 & 4. When using 3 racks use rack positions 1, 3 & 4.
- Cookies and biscuits should be baked on pans with no sides or very low side to allow heated air to circulate around the food.
- · Food baked on pans with a dark finish will cook faster.
- When placing multiple food items in the oven allow 2-4" (5-10cm) of space between the food items for proper air circulation.



Pan position for one rack baking.



Pan position for two rack baking.

The following temperature settings apply to the conv bake feature:

- Auto-suggest (default) setting: 350°F / 177°C
- Min. bake setting: 170°F / 77°C
- Max. bake setting: 550°F / 288°C

See the example below to set conv bake, starting immediately with the default setting of 350°F (177°C):

#### 1. Press CONV BAKE

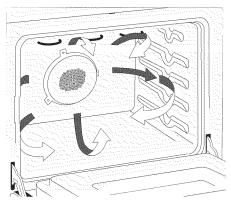
If needed, use numeric keypads to enter a different oven temperature.

#### 2. Press START

After the oven reaches set temperature, a beep will indicate the oven is ready. The oven will continue to maintain this temperature until the cooking feature is canceled.

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.



Convection air flow

#### **Convection Convert**

The conv convert option allows you to convert any normal baking recipe using the convection bake feature. The control uses the normal recipe settings and adjusts to a lower temperature for convection baking. Conv convert must be used with Conv Bake feature.

#### Benefits of conv bake using conv convert option:

- Superior multiple oven rack performance.
- Some foods cook up 25 to 30% faster, saving time and energy.
- · No special pans or bakeware required.

#### For best results

- Place food items using the recommended rack positions.
   When baking with a single rack use rack positions 2 or 3.
   When using 2 racks use rack positions 2 & 4. When using 3 racks use rack positions 1, 3 & 4.
- Cookies and biscuits should be baked on pans with no sides or very low side to allow heated air to circulate around the food.
- Food baked on pans with a dark finish will cook faster.
- When placing multiple food items in the oven allow 2-4" (5-10cm) of space between the food items for proper air circulation.

See the example below to set conv bake, starting immediately with the auto-suggest (default) setting of 350°F (177°C) and adding the conv convert option.

#### 1. Press CONV BAKE

If needed, use numeric keypads to enter a different oven temperature.

#### 2. Press CONV CONVERT

#### 3. Press START

After the oven reaches the converted set temperature, a beep will indicate the oven is ready.

The added conv convert option will automatically **lower** the set temperature you set from the bake recipe to an adjusted conv bake temperature.

When conv convert is used with cook time "**CF**" (Check Food) will be displayed when the cook time is 75% complete. The control will also beep at regular intervals until baking has finished. For the Check Food function to operate, the cook time must be entered before the Conv Convert pad is pressed.

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

#### **Convection Roast**

Convection roast combines a cook cycle with the convection fan and element to rapidly roast meats and poultry. Heated air circulates around the meat from all sides, sealing in juices and flavors. Meats cooked with this feature are crispy brown on the outside while staying moist on the inside. In addition, there is no need to reduce the oven temperature when using convection roast.

Convection roast may be set with the following options:

· Cook time or cook time with delay start

The following temperature settings apply to convection roast:

Factory auto-start default: 350°F/177°C

Minimum: 170°F / 77°C
 Maximum: 550°F / 288°C

#### Benefits of convection roast:

· Superior multiple oven rack performance.

- Some foods cook up 25 to 30% faster, saving time and energy.
- · No special pans or bakeware required.

#### For best results

- · Preheating is not necessary for most meats and poultry.
- Be sure to carefully follow your recipe's temperature and time recommendations or refer to the convection roast chart for additional information.
- Do not cover foods when dry roasting this will prevent the meat from browning properly.
- Since Conv Roast cooks food faster, reduce the cook time by 25% from the recommended cook time of your recipe (check the food at this time). If necessary, increase cook time until the desired doneness is obtained.

See example below to set convection roast to start immediately with the auto-suggest (default) setting:

#### 1. Press CONV ROAST

If needed, use numeric keypads to enter a different oven temperature.

#### 2. Press START

Once START is pressed the oven will begin heating.

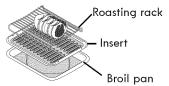
#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

#### Roasting rack instructions

The broil pan, its insert and the roasting rack are available via the mail order card. When preparing meats for convection roasting, you may use the broiler pan, insert and the roasting rack supplied with your appliance. The broiler pan will catch grease spills and the insert will help prevent grease splatters. The roasting rack fits on top of the insert allowing the heated air to circulate under the food for even cooking and helps to increase browning on the underside.

- Place oven rack on bottom or next to the bottom oven rack position.
- 2. Place the insert on the broiler pan.
- Make sure the roasting rack is securely seated on top of the insert. Do not use the broiler pan without the insert.
   Do not cover the insert with aluminum foil.
- 4. Position food (fat side up) on the roasting rack. -Fig. 1-
- 5. Place prepared food on oven rack in the oven.



Meat		Weight	Oven temp	Internal temp	Minute per lb.
Beef	Standing rib roast	4 to 6 lbs.	350°F	*	25-30
	Rib eye roast	4 to 6 lbs.	350°F	*	25-30
	Tenderloin roast	2 to 3 lbs.	400°F	*	15-25
Poultry	Turkey, whole**	12 to 16 lbs.	325°F	180°F	8-10
	Turkey, whole**	16 to 20 lbs.	325°F	180°F	10-15
	Turkey, whole**	20 to 24 lbs.	325°F	180°F	12-16
	Chicken	3 to 4 lbs.	350°F - 375°F	180°F	12-16
Pork	Ham roast, fresh	4 to 6 lbs.	325°F	160°F	30-40
	Shoulder blade roast	4 to 6 lbs.	325°F	160°F	20-30
	Loin	3 to 4 lbs.	325°F	160°F	20-25
	Pre-cooked ham	5 to 7 lbs.	325°F	160°F	30-40

<sup>\*</sup> For beef: med rare 145°F, med 160°F, well done 170°F

<sup>\*\*</sup> Stuffed turkey requires additional roasting time. Shield legs and breast with foil to prevent overbrowning and drying of the skin.

#### Broil

Use the **broil** feature to cook meats that require direct exposure to radiant heat for optimum browning results.

The following temperature settings apply to the broil feature:

Auto-suggest (default) setting: 550°F / 288°C

Min. broil setting: 400°F / 204°C

• Max. broil setting: 550°F / 288°C

#### **Setting Broil**

See example below to set broil starting immediately with the auto-suggest (default) setting:

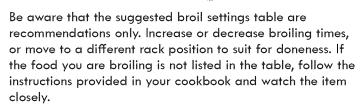
- 1. Place the broiler insert on the broiler pan, then place the meat on the insert. Remember to follow all warnings and cautions.
- Arrange the interior oven rack to rack position recommendations. Be sure to place the prepared food and pan directly under broil element. Leave the oven door open at the broil stop position when broiling.
- 3. Press BROIL

If needed, use numeric keypads to enter a different oven temperature.

4. Press START

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.



#### For best results

- Use the recommended pans and oven rack positions for the type of meat being prepared.
- For optimum browning results, allow the oven to preheat 5-6 minutes before placing the food in the oven.

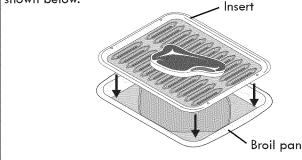
#### CAUTION

- Do not use the broiler pan without the insert.
- Do not cover the broil pan/insert with aluminum foil; the exposed grease could ignite.
- To prevent food from contacting the broil element and to prevent grease splattering, do not use the roasting rack when broiling.

#### **MARNING**

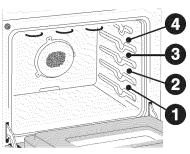
Should an oven fire occur, close the oven door. If the fire continues, throw baking soda on the fire or use a fire extinguisher. **Do not** put water or flour on the fire. Flour may be explosive and water can cause a grease fire to spread and cause personal injury.

The broil pan and its insert are available via the mail order card. The broil pan insert contains slots that allows grease from the meat to drain into the broil pan. Place prepared meat on broil pan insert and then place onto broiler pan as shown below.



Food	Rack position	Temp	Cook time	in minutes	Doneness
			1st side	2nd side	
Steak 1" thick	3rd or 4th	<i>55</i> 0°F	6	4	Rare
	3rd or 4th	550°F	7	5	Medium
	3rd or 4th	<i>55</i> 0°F	8	7	Well
Pork chops 3/4" thick	3rd or 4th	550°F	8	6	Well
Chicken-bone in	3rd	450°F	20	10	Well
Chicken-boneless	3rd or 4th	450°F	8	6	Well
Fish	3rd	<i>5</i> 00°F	13	0	Well
Shrimp	3rd	<i>5</i> 50°F	5	0	Well
Hamburger 1" thick	3rd or 4th	<i>55</i> 0°F	9	7	Medium
	3rd or 4th	<i>55</i> 0°F	10	8	Well

Broil Stop Position



Rack positions

#### Cakes Breads

The Cakes Breads functions are designed to give optimum baking performance for Cakes or Breads. These functions work well for baking cakes, brownies, pies (fresh or frozen), baked custards, cheesecakes, breads, rolls, biscuits, muffins and cornbread.

The Cakes function provides a preheat with a gentle cycling of heat giving cakes more volume and allowing delicate foods to cook more evenly.

The Breads function adds a special preheat feature to the bake cycle that thoroughly heats the oven from top to bottom to give more evenly browned foods.

See the example below to set Cakes or Breads.

- 1. Arrange oven racks when cool. If needed preheat oven as desired and place food in oven.
- 2. For Cakes, press the **CAKES BREADS** keypad until CAKES appears in the oven display.

For Breads, press the **CAKES BREADS** keypad until BREADS appears in the oven display.

If needed, use numeric keypads to enter a different oven temperature.

3. Press START.

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

#### For best results

- Dark or dull pans absorb more heat than shiny bakeware resulting in dark or overbrowning of foods. It may be necessary to reduce the oven temperature or cook time to prevent overbrowning of some foods. Dark pans are recommended for pies. Shiny pans are recommended for cakes, cookies or muffins.
- Breads will have better results baking on a single oven rack.
- When baking layer cakes or cookies using 2 oven racks, place cookware on rack in position 2 and 4. For best results when baking cakes or cookies using a single oven rack, place rack in position 2 or 3.

#### Warm & Hold™

The Warm & Hold feature will keep oven baked foods warm for serving up to 3 hours after cooking has finished. After 3 hours the Warm & Hold feature will shut-off automatically. The Warm & Hold should only be used with foods that are already at serving temperature. The Warm & Hold feature will maintain an oven temperature of 170°F (77°C).

The Warm & Hold feature may be used without any other cooking operations or may be used after cooking has finished using Cook Time or Delay Start.

See example below to set Warm & Hold for the oven to start immediately.

- 1. Press WARM & HOLD
- 2. Press START

See example below to set Warm & Hold to start after a Cook Time or Delay Start.

1. Press **BAKE** or any other cooking function.

If needed, enter a different temperature.

- 2. Press START.
- 3. Press BAKE TIME.
- 4. Enter time.
- 5. Press START.

If needed, set a **DELAY START** feature.

- 6. Press WARM & HOLD.
- 7. Press START

### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

#### **WARNING**

FOOD POISONING HAZARD. Do not let food sit for more than one hour before or after cooking. Doing so can result in food poisoning or sickness. Foods that can easily spoil such as milk, eggs, fish, meat or poultry, should be chilled in the refrigerator first. Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when finished cooking.

#### **Meat Probe**

When cooking meat such as roasts, hams or poultry you can use the probe to check the internal temperature without any guesswork. For some foods, especially poultry and roasts, testing the internal temperature is the most effective way of insuring that your food has been properly cooked.

Your oven will automatically change from cooking to keep warm once the probe has reached the set temperature.

The following temperature settings apply to the probe function:

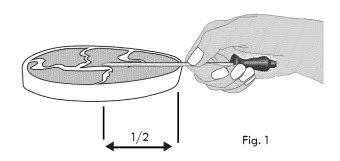
Default: 170°F / 76°C
 Minimum: 130°F / 54°C
 Maximum: 210°F / 99°C

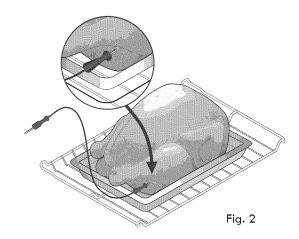
### **IMPORTANT**

- Use only the probe supplied with your appliance; any other may result in damage to the probe or the appliance.
- Be sure the probe is fully inserted into the probe receptacle. The probe will not work properly until correctly connected.
- Handle the probe carefully when inserting and removing it from the food and the receptacle.
- Do not use tongs to pull the cable when inserting or removing it from the food or the receptacle.
- Defrost your food completely before inserting the probe to avoid damaging probe.
- Never leave or store the probe inside the oven when not in use.
- To prevent the possibility of burns, carefully unplug the probe using a pot holder.

#### Proper probe placement

- Always insert the probe so that the tip rests in the center of the thickest part of the meat. Do not allow the probe to touch bone, fat, gristle or the pan.
- For bone-in ham or lamb, insert the probe into the center
  of the lowest large muscle or joint. For dishes such as
  meat loaf or casseroles, insert the probe into the center of
  the food. To find the center of the food visually measure
  with the probe -Fig. 1-. When cooking fish, insert the
  probe just above the gill.
- For whole poultry or turkey, insert the probe into the thickest part of the inner thigh, below the leg -Fig. 2-.



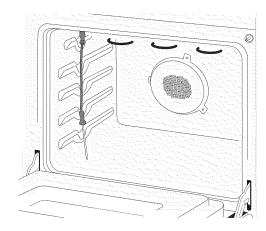


### Important note:

Changing how the oven reacts after reaching the target temperature must be done before starting the cooking process.

#### To Set Meat Probe:

- Prepare the food and properly insert the temperature probe into the food. DO NOT preheat or start cooking before properly inserting the meat probe. The probe should be inserted into the food and receptacle while the oven is still cool.
- 2. Place the prepared food on the desired oven rack position and slide into the oven.
- 3. Plug the meat probe into the probe receptacle located on the left front oven cavity top (See Fig. 3 for location of probe receptacle).



- 4. The oven control detects if the meat probe is correctly plugged in to receptacle and when recognized will illuminate the probe icon in the oven control display.
- 5. To set the target temperature press MEAT PROBE keypad once then enter the desired target internal temperature using the numeric key pads (default setting is 170°F/77°C)†. Press START to accept the meat probe target temperature. Close the oven door.

### Meat Probe (cont'd)

#### To Set Meat Probe:

- 6. Set the oven control for Bake, Conv Bake or Conv Roast and the desired oven temperature. You may use the meat probe with some other baking features, but the meat probe cannot be set with Broil or Flex-Clean.
- 7. During the cooking process the actual meat probe temperature will display by default. To view the target temperature press the Meat Probe keypad once. After 6 seconds the display will show the actual meat probe temperature. If the target temperature needs to be changed during the cooking process, press the Meat Probe keypad once and use the numeric keypads to adjust the target temperature. Press the START key to accept any change.
- 8. The oven control will provide 3 beeps when the internal target temperature is reached. By default the oven will automatically change to a Warm & Hold setting. The Warm & Hold function will maintain the oven temperature at 170°F (77°C). Instructions for changing how the oven reacts after reaching the internal target temperature may be found later in this section. Press **STOP** to cancel cooking at any time.

See the following instructions for changing how the oven reacts after reaching the internal target temperature.

To set the oven to continue cooking after reaching the probe target temperature:

- 1. Press **MEAT PROBE** keypad and hold for 6 seconds.
- 2. Press **FLEX CLEAN** keypad and toggle until the "Continu" message appears (Fig. 1) then press **START** to accept.

To set the oven to cancel cooking and automatically start Warm & Hold after reaching the probe target temperature:

- 1. Press **MEAT PROBE** keypad and hold for 6 seconds.
- 2. Press **FLEX CLEAN** keypad and toggle until the "CAnCEL" message appears (Fig. 2) then press **START** to accept.

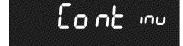




Fig.

Fig. 2

† The U.S. Department of Agriculture states, "Rare fresh beef is popular, but you should know that cooking it to only 140°F/60°C means some food poisoning organisms may survive." (Source: Safe Food Book, Your Kitchen Guide, USDA Rev. June 1958.)

The lowest temperature recommended by the USDA is  $145^{\circ}F/63^{\circ}C$  for medium rare fresh beef.

#### Slow Cook

The Slow Cook feature may be used to cook foods more slowly at lower oven temperatures. Slow Cook provides cooking results much the same way as a slow cooker or Crock-Pot.

This feature is ideal for roasting beef, pork & poultry. Slow cooking meats may result in the exterior of meats becoming dark but not burnt; this is normal.

Slow Cook may be set with the following options:

- Cook Time
- · Cook Time and/or Delay Start

For Slow Cook two settings are available, high (**Hi**) or low (**Lo**). The high setting is best for cooking foods from a 4 to 5 hour time period. The low setting is best for cooking foods from a 8 to 9 hour time period.

See the example below to set a slow cook.

- 1. Press **SLOW COOK** to choose the Hi option -Fig. 1-.
- 2. Press **\$LOW COOK** again to choose the Lo option -Fig. 2-.
- 3. Press START







Fig. 2

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

### For best results

- · Completely thaw all frozen foods before cooking.
- Position multiple racks to accommodate size of cooking utensils when cooking multiple food item.
- Add any cream or cheese sauces during the last hour of cooking.
- Do not open the oven door often or leave the door open when checking foods. The more heat that is lost, the longer the food will need to cook.
- Cover the foods to keep them moist or use a loose or vented type cover to allow foods to turn crisp or brown.
- Roasts may be left uncovered so browning can occur.
   Cook times will vary depending on the weight, fat content, bone & the shape of the roast.
- · Preheating the oven will not be necessary.
- Use the recipe's recommended food temperature and a food thermometer to determine when the food is done.

#### Recipe Recall

The Recipe Recall feature may be used to record and recall your favorite recipe settings. This feature may store 1 setting for each of the basic cooking pads. The keypads that a recipe may be stored with are Bake, Conv Bake, Conv Roast, Cakes Breads, Preheat and Slow Cook. This feature will also store and recall Cook Time or Warm & Hold added settings.

See example below to store a typical cookie recipe (example for baking at 375°F for 9 minutes and to shut-off automatically).

Preheat\* the oven to the desired temperature.

- 1. Press BAKE.
- 2. Press 3 7 5.
- 3. Press START.
- 4. Press COOK TIME.
- 5. Enter the desired baking time. Press 9.
- 6 Press and hold **START** until acceptance tone sounds (about 3 seconds).

This recipe is now stored with the Bake key pad.

#### NOTE

Pressing the **START** pad after entering cooking temperatures and times will start the oven. If you wish to store the recipes but not start the oven press **STOP** after pressing the **START** pad.

\* The **Cook Time** you enter does NOT include additional time required to **Preheat** the oven. The oven will begin to count down the cooking time as soon as the feature is activated.

See example below to recall a previously stored recipe under BAKE pad.

- 1. Press **BAKE**. The stored recipe is recalled.
- 2. Press START.

#### NOTE

- Once a recipe has been stored with a keypad, the recipe information will be recalled when pressing the corresponding keypad in the future.
- If a recalled recipe includes Cook Time, the oven will automatically shut-off when the Cook Time is finished.
- To erase all recipes stored, see section for Restoring factory default settings.

#### Sabbath Mode

This appliance provides special settings for use when observing the Jewish Sabbath/Holidays. This mode will turn off all audible tones or visual display changes normally provided by the oven control. **BAKE** is the only cooking features available while in the Sabbath mode.

You must first set the **BAKE** feature and the temperature(s) needed, the **COOK TIME** option if needed before setting the Sabbath mode. Any settings made prior to setting the Sabbath mode will be visible in the displays.

The Sabbath mode will override the factory preset 12 Hour Energy Saving mode and the appliance will stay on until the cooking features are cancelled. If any of the cooking features are cancelled when the appliance is in the Sabbath mode, no audible or visual indicators will be available to verify the cancellation.

If the oven interior lights are needed, be sure to activate them prior to setting the Sabbath mode. Once the oven light is turned ON and the Sabbath mode is active, the oven light will remain on until the Sabbath mode is turned off and the oven lights are turned off. The oven door will not activate the oven interior lights when the oven door is opened or closed.

It is recommended that any oven temperature modification made within an active Sabbath mode be followed with 2 presses of the **START** key. This will insure the oven remains ON even if an attempt is made to set the oven temperature outside of its temperature range. If the oven temperature is set outside of the temperature range, the oven will default to the nearest available temperature. Try to set the desired oven temperature again.

Should a power failure or interruption occur during the Sabbath/Holidays, the appliance will shut OFF. When power is restored the appliance will not turn back on automatically to the original BAKE feature settings. **SF** will appear in all the control display panels indicating a Sabbath mode failure. After a power failure, the food may be safely removed from the oven while still in the Sabbath mode.



For further assistance, guidelines for proper usage and a complete list of models with the Sabbath feature, please visit the web at http://www.star-k.org.

#### Setting Sabbath Mode

The example below shows setting the oven to observe the Sabbath (and Jewish holidays).

- 1. Press BAKE.
- 2 Press START

Be sure to make any additional oven setting changes (Oven Light, Cook Time and/or Delay Start, Warm & Hold) before going to step 3.

3. To enter Sabbath mode, press and hold **simultaneously** both the **COOK TIME** and **DELAY START** keys together for 3 seconds (a beep will sound) and release.

Once properly set in Sabbath mode, SAb will show in the oven display until the Sabbath mode is cancelled.

#### NOTE

You may press **STOP** any time when setting the control or during the cooking process.

#### Cancelling Sabbath mode

The example below shows how to cancel the Sabbath mode.

- Press and hold both the COOK TIME and DELAY START keys together for 3 seconds (a beep will sound) and release.
- All cooking features previously set will automatically cancel once Sabbath mode has ended.

#### NOTE

The only keys available once the appliance is set for the Sabbath mode are **BAKE**, **START**, **STOP** and the **numeric pads**.

You may change the oven temperature once baking has started (Jewish holidays only). Press **BAKE**, enter the oven temperature using the numeric keys and press **START twice**. Remember that **the oven control will no longer beep or display any further changes** once the oven is set in the Sabbath mode.

# Warmer Drawer

# Warm & Ready™ Drawer

The purpose of the warmer drawer is to keep hot cooked foods at serving temperatures. Examples are vegetables, gravies, meats, casseroles, biscuits, rolls and pastries. It is not recommended to heat cold food in the warmer drawer; always start with hot food.

The warmer drawer may also be used to warm dinner plates. All food items placed in the warmer drawer should be covered with a lid or aluminum foil to maintain quality.

**Acaution** Always use potholders or oven mitts when removing food from the warmer drawer as cookware and plates will be hot and you can be burned.

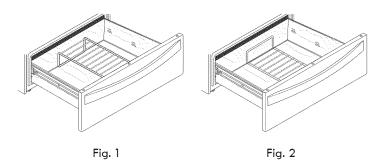
## **MARNING**

- FOOD POISONING HAZARD. Do not let food sit for more than one hour before or after cooking. Doing so can result in food poisoning or sickness. Foods that can easily spoil such as milk, eggs, fish, meat or poultry, should be chilled in the refrigerator first. Even when chilled, they should not stand in the oven for more than 1 hour before cooking begins, and should be removed promptly when finished cooking.
- Storage in or on appliance—flammable materials should not be stored in an oven, warmer drawer, near surface units. This includes paper, plastic and cloth items, such as cookbooks, plasticware and towels, as well as flammable liquids. Do not store explosives, such as aerosol cans, on or near the range.
- DO NOT LEAVE CHILDREN ALONE Children should not be left alone or unattended in the area where appliance is in use. They should never be allowed to sit or stand on any part of the appliance, including the warmer drawer.

#### Arranging warmer drawer rack positions

The keep warmer drawer rack may be used in 2 ways:

- In the upright position (See Fig. 1) to allow low profile food items to be placed both under and on top of the rack (for example, rolls or biscuits on top of the rack and a casserole dish underneath).
- In the downward position (See Fig. 2) to allow for light weight food items and empty cookware (for example, rolls or pastries and dinner plates) on the rack.



#### Warmer Drawer Controls

The warmer drawer controls are located on the control panel. Use the warmer drawer control keypads to turn the warmer drawer ON and OFF and make temperature adjustments. Three available heat settings are provided from low to high (See Fig. 4).

#### Warmer drawer indicator light

The warmer drawer indicator light is located beside the warmer drawer ON/OFF keypad (See Fig. 3). It glows when the warmer drawer is turned ON, and remains on until the warmer drawer is turned OFF.



Warmer Drawer

Fig. 3

**A CAUTION** Always use potholders or oven mitts when removing food from the warmer drawer as cookware and plates will be hot and you can be burned.

#### To set warmer drawer:

- Arrange the warmer drawer rack (if needed) in warmer drawer and place the cooked food or dishes in the warmer drawer. Close warmer drawer.
- 2. To activate press and hold the warmer drawer **ON/OFF** keypad until acceptance tone sounds.
- 3. To set heat level press Hi or Lo keypad and if needed toggle using these keypads to adjust to the desired power level setting. Release keypad when the desired heat level is displayed by the indicator lights. Fig. 4 shows examples for low, medium and high settings.
- 4. Once warming is finished, press **ON/OFF** to turn warmer drawer OFF and carefully remove items.

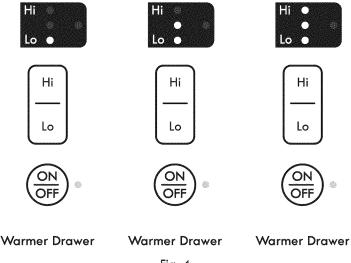


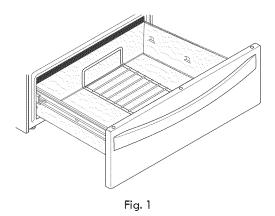
Fig. 4

# Warmer Drawer

#### **Proof Bread**

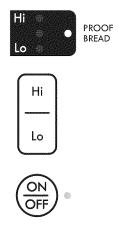
The warmer drawer has a Proof Bread feature that may be used to prepare bread dough. The recommended length of time to keep the bread dough in the warmer drawer is about 45-60 minutes. Be sure however to follow the recipe's recommended times.

Since the bread dough will nearly double in volume be sure to place the prepared dough in a large bowl. Arrange the warmer drawer rack in the downward position (See Fig. 1) and place the bowl with dough on the warmer drawer rack.



#### To set Proof Bread using warmer drawer:

- 1. Arrange the warmer drawer rack in warmer drawer (See Fig. 1) and place bread dough in a large bowl on warmer drawer rack. Close warmer drawer.
- 2. Press ON/OFF keypad to turn ON warmer drawer.
- Press Lo keypad once set warmer drawer to Lo power setting.
- 4. Press **Lo** keypad again to activate Proof Bread feature. The Proof Bread indicator light will glow when the Proof Bread feature is active (See Fig. 2).
- When the bread dough is ready, press the ON/OFF keypad to turn the warmer drawer off and remove bread dough from warmer drawer.



Warmer Drawer

Fig. 2

## **Warmer Drawer Settings**

The recommended warmer drawer food settings are shown in Fig. 3. The settings provided are meant to be used as a recommendation only. If a particular food item is not listed, start with a medium setting. If more crispness is desired, remove the lid or aluminum foil from the food.

Most foods may be maintained at serving temperatures using a medium heat setting. When a combination of foods are to be kept warm (for example, a meat with 2 vegetables and rolls) use a high setting.

### Warmer drawer recommended food settings

Food	Item Setting
Bacon	Hi (180-200°F)
Hamburger patties	Hi (180-200°F)
Poultry	Hi (180-200°F)
Pork chops	Hi (180-200°F)
Fried foods	Hi (180-200°F)
Pizza	Hi (180-200°F)
Gravies	medium (160-180°F)
Casseroles	medium (160-180°F)
Eggs	medium (160-180°F)
Roasts (beef, pork or lamb)	medium (160-180°F)
Vegetables	medium (160-180°F)
Biscuits	medium (160-180°F)
Rolls (hard)	medium (160-180°F)
Pastries	medium (160-180°F)
Rolls (soft)	Lo (140-160°F)
Empty dinner plates	Lo (140-160°F)

Fig. 3

#### Important notes:

- Do not use plastic wrap to cover food. Plastic may melt on the warmer drawer and be very difficult to clean up.
   Only use utensils and cookware recommended by the manufacturer for use in the warmer drawer.
- Always start with hot food when using the warmer drawer.
   DO NOT heat cold food in the warmer drawer.
- To minimize heat loss, avoid opening warmer drawer frequently while in use.
- Flex Clean can not be set when the warmer drawer is active.
- If Proof Bread indicator light turns on when setting the heat level press Hi keypad to toggle back to the three warmer drawer settings.

# **User Preferences**

# **Setting Clock**

See the example below to set the clock to 1:30.

- 1. Press (1)
- 2. Enter 1:30 to advance to 1:30.
- 3. Press START to accept or press STOP to reject.

### Setting 12 or 24 Hour Mode

The clock display mode allows you to choose between 12 and 24 hour mode. The factory preset clock display mode is 12 hour.

See the example below to change the default mode to 24 hour.

- 1. Press and hold for 7 seconds until "12Hr dAy" or "24Hr dAy" appear in the display.
- Press FLEX CLEAN to switch between the 12 and 24 hour mode.
- 3. Press START to accept or press STOP to reject.

# Adjusting Oven Temperature User preference offset

Your appliance has been factory calibrated and tested to ensure an accurate baking temperature. For the first few uses, follow your recipe times and temperature recommendations carefully.

If you feel your oven is too hot or too cool from your baking experience, the oven temperature may be adjusted to your liking. The temperature may be increased up to  $+35^{\circ}F(+19^{\circ}C)$  or decreased down to  $-35^{\circ}F(-19^{\circ}C)$  from normal.

See the example below to increase the temperature.

- 1. Press and hold **BAKE** for 7 seconds until UPO appear in the display.
- 2. Enter the desired temperature change using the number pads. **FLEX CLEAN** can be pressed to lower the temperature.
- 3. Press **START** to accept or press **STOP** to reject.

#### **Setting Silent Control Operation**

The silent control operation allows you to control the audio for the oven control. You may turn the audio off and later return to operating with all the normal audible sounds and alerts.

See the example below when changing the audible settings.

- 1. Press and hold **DELAY START** for 7 seconds until BEEP appears in the display.
- Press FLEX CLEAN to switch between the On and Off mode.
- 3. Press START to accept or press STOP to reject.

# Changing Between F° or C°

Your control has the ability to display and set Fahrenheit or Celsius temperatures. The factory preset temperature display is Fahrenheit.

See the example below to change the default temperature display to Celsius.

- 1. Press and hold **BROIL** for 7 seconds until F or C appear in the display.
- Press FLEX CLEAN to switch between the F and C mode.
- 3. Press START to accept or press STOP to reject.

### Setting 12hr Energy Saving Mode

The oven control has a factory preset built-in 12 hour energy saving feature that will shut off the appliance if the oven has been heating for more than 11 hours and 59 minutes. The oven can be programmed to override this feature for continuous baking.

See the example below to turn off 12 hour energy saving mode.

- 1. Press and hold **TIMER** for 7 seconds until "12Hr OFF" or "StAy On" appear in the display.
- 2. Press **FLEX CLEAN** to switch between the "12Hr OFF" or "StAy On" mode.
- 3. Press START to accept or press STOP to reject.

### **Restoring Factory Default Settings**

When new, your appliance was set with predetermined oven control settings. Over time, the user may make changes to these default settings. The following features or functions have user options or adjustments that may have been changed from the factory default settings:

- 12 or 24 hour display mode
- Continuous bake or 12-Hour Energy Savings mode
- Silent or audible control
- Oven temperature display (Fahrenheit or Celsius)
- Oven temperature adjustments
- All stored recipes

Please be aware before restoring to factory default settings that ALL of the above user settings will be restored, including any oven temperature offset and any stored recipe information.

- Press and hold the 7 numeric keypad until acceptance tone sounds (about 6 seconds).
- 2. Press **START**. The control will reset all user preference settings back to factory default settings.

# **Self-Cleaning Cycle**

### **Before Starting Self-Clean**

A self-cleaning oven cleans itself with high temperatures that are well above those used for normal cooking. The high cleaning temperature eliminates soils completely or reduces them to a fine powdered ash that you can later easily wipe away with a damp cloth.

#### Adhere to the following precautions when running the selfclean cycle:

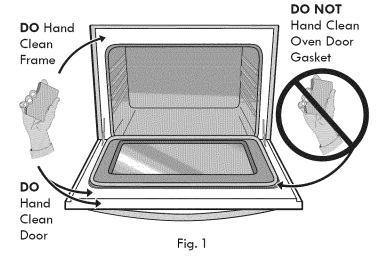
- · Allow the oven to cool before cleaning.
- Wear rubber gloves when cleaning any exterior parts of the oven manually.
- **Do not** use oven cleaners or protective coatings in or around the oven interior.
- Do not clean the oven door gasket. The woven material
  of the oven door gasket is essential for a good seal. Care
  should be taken not to rub, damage or remove the gasket.
  -Fig. 1-
- Do not use any cleaning materials on the door gasket.
   Leaving chemical residue can damage the door gasket.
- **Do not** force the oven door open. The automatic door locking system can be damaged.
- Remove all utensils and any aluminum foil from the oven. These items cannot withstand high cleaning temperatures.
- This oven comes with lubricated porcelain oven racks, which can remain in the oven during the self-clean cycle. Do not clean this vegetable oil lubrication off the racks. It is important that the sides of the oven racks always have a light coating of vegetable oil. To maintain optimal rack performance, re-apply a thin layer of vegetable oil to the sides of the rack after every self-clean cycle or when the rack becomes difficult to slide.
- Remove any excessive spillovers in the oven cavity before starting a self-clean cycle. To clean, use hot, soapy water and a cloth. Large spillovers can cause heavy smoke or fire when subjected to high temperatures.
- Clean any soil from the oven frame, the door liner outside the oven door gasket and the small area at the front center of the oven bottom with soap and water. These areas heat sufficiently to burn soil on.
- Do not allow food spills with a high sugar or acid content (such as milk, tomatoes, sauerkraut, fruit juices or pie filling) to remain on the porcelain surface, they may leave a dull spot even after cleaning.

#### **A** WARNING

During the self-clean cycle, the outside of the appliance can become very hot to the touch. **DO NOT** leave small children unattended near the appliance.

#### **A** CAUTION

- DO NOT line the oven walls, oven racks, bottom or any
  other part of the appliance with aluminum foil. Doing so
  will stop heat distribution, produce poor baking results
  and cause permanent damage to the oven interior
  (aluminum foil will melt to the interior surface of the
  oven).
- DO NOT force the oven door open. This can damage the automatic door locking system. Use caution when opening the door after the self-clean cycle is finished. The oven may still be VERY HOT.
- The health of some birds is extremely sensitive to the fumes given off during the self-cleaning cycle of any appliance. Move birds to another well-ventilated room.



#### What to Expect during Cleaning

While the oven is in operation, the oven heats to temperatures much higher than those used in normal cooking. Sounds of metal expansion and contraction are normal. Odor is also normal as the food soil is being removed. Smoke may appear through the oven vent.

If heavy spillovers are not wiped up before cleaning, they may flame and cause more smoke and odor than usual. This is normal and safe and should not cause alarm. If available, use an exhaust fan during the self-cleaning cycle.

# **Self-Cleaning Cycle**

### Flex Clean Cycle

The **FLEX CLEAN** pad controls the Self-Cleaning feature. When used with a the Delay Start pad, a delayed Self-Cleaning cycle may also be programmed. The Flex Clean feature allows for any Self-Cleaning cycle time from 2 (2:00) to 4 hours (4:00). You may also choose the clean time in 1 minute increments (for example 2 hours and 50 minutes) by pressing the corresponding number keypads.

If you are planning to use the oven directly after a self-clean cycle remember to allow time for the oven to cool down and the oven door to unlock. This normally takes about one hour. So a 3 hour self-clean cycle will actually take about 4 hours to complete.

\*It is recommend to use a 2 hour self-clean cycle for **light soils**, a 3 hour cycle for **average soils**, and a 4 hour cycle for **heavy soils** (to assure satisfactory results).

**NOTE:** The kitchen area should be well ventilated using an open window, ventilation fan or exhaust hood during the Self-Clean cycle. This will help eliminate the normal odors associated with the Self-Clean cycle.

See example below to start an immediate Self-Cleaning cycle or to set a Delay Start time of 9:00 o'clock and shutoff automatically (example provided is a default 3 hour Self-Clean cycle)

 Be sure the clock is set with the correct time of day, the oven is EMPTY and the oven door is closed.

#### 2. Press FLEX CLEAN.

The control will automatically clean for a 3 hour period (default self-cleaning cycle time). Note: If a 2 or 4 hour clean time is desired, press **2 0 0** for 2 hour or press **4 0 0** for a 4 hour clean time. Set the cleaning time based on the amount of soil: light, medium or heavy (\*See above).

#### 3. Press START.

As soon as the control is set, the motor driven oven door lock will begin to close automatically. Once the door has been locked the "DOOR LOCKED" indicator light will stop flashing and remain on.

Note: Allow about 15 seconds for the oven door lock to close.

Note: If the optional delay Self-Clean feature is needed, finish steps 4-6.

- 4. Press DELAY START.
- Enter the desired Self-Clean starting time using the number pads 9 0 0.
- 6. Press START.

The control will calculate forward from the set start time to determine when the Self-Cleaning cycle should end. The Self-Cleaning cycle will turn on automatically at the set time.

#### **A** CAUTION

- To avoid possible burns use care when opening the oven door after the Self-Cleaning cycle. Stand to the side of the oven when opening the door to allow hot air or steam to escape.
- DO NOT force the oven door open. This can damage
  the automatic door locking system. Use caution and
  avoid possible burns when opening the door after the
  Self-Cleaning cycle has completed. The oven may still be
  VERY HOT.

#### When the Self-Clean Cycle is Completed

Once the oven has cooled down for approximately 1 HOUR, and the "DOOR LOCKED" icon is no longer displayed, the oven door can then be opened.

#### Stopping or Interrupting a Self-Cleaning Cycle

If it becomes necessary to stop or interrupt a self-cleaning cycle due to excessive smoke or fire in the oven:

- 1. Press STOP.
- Once the oven has cooled down for approximately 1 HOUR, and the "DOOR LOCKED" icon is no longer displayed, the oven door can then be opened.

#### NOTE

A smoke eliminator in the oven vent converts most of the smoke into a colorless vapor.

#### **IMPORTANT**

If a self-clean cycle was started but did not finish due to a power failure, your oven may not be completely cleaned. After power has been restored and the oven door has unlocked, set for another self-clean if needed.

Before cleaning any part of the oven, be sure all controls are turned OFF and the oven is COOL. REMOVE SPILLOVERS AND HEAVY SOILING AS SOON AS POSSIBLE. REGULAR CLEANINGS NOW WILL REDUCE THE EXTENT AND DIFFICULTY OF MAJOR CLEANING LATER.

Surface Type	Cleaning Recommendation
Painted body parts, Painted decorative trim Aluminum, plastic or vinyl trim Control knobs (some models)	For general cleaning, use hot, soapy water and a cloth. For more difficult soils and built-up grease, apply a liquid detergent directly onto the soil. Leave on soil for 30 to 60 minutes. Rinse with a damp cloth and dry. <b>Do not</b> use abrasive cleaners on any of these materials; they can scratch. To remove control knobs, turn to the OFF position; grasp firmly and pull straight off the shaft. To replace knobs after cleaning, line up the flat sides of both the knob and the shaft; then push the knob into place.
Control panel Control keypad membrane Decorative trim (some models)	Before cleaning the control panel, turn all controls to OFF, active the lockouts (some models) and if needed remove any control knobs from the panel. <b>Do not</b> use abrasive cleaners on any of these materials; they can scratch. Clean using hot, soapy water and a dishcloth. Rinse with a clean water using a dishcloth. Be sure to squeeze excess water from the cloth before wiping the panel; especially when wiping around the controls. Excess water in or around the controls may cause damage to the appliance.
Porcelain enamel parts and door liner	Gentle scouring with a soapy scouring pad will remove most spots. Rinse with a 1:1 solution of clear water and ammonia. If necessary, cover difficult spots with an ammonia-soaked paper towel for 30 to 40 minutes. Rinse with clean water and a damp cloth, and then scrub with a soap-filled scouring pad. Rinse and wipe dry with a clean cloth. Remove all cleaners or the porcelain may become damaged during future heating. Do no allow food spills with high sugar or acid content (milk, tomatoes, sauerkraut, fruit juices or pie filling) to remain on the surface; they may cause a dull spot even after cleaning.
Oven interior	For oven interior, remove excessive spillovers from oven cavity bottom before starting Flex Clean. Clean any soils from oven frame and door liner outside the oven door gasket. For very important cleaning precautions, be sure to read all the instructions in the Flex Clean section.
Porcelain coated oven racks	This oven comes with lubricated porcelain oven racks, which can remain in the oven during the self-clean cycle. Do not clean this vegetable oil lubrication off the racks. It is important that the sides of the oven racks always have a light coating of vegetable oil. To maintain optimal rack performance, re-apply a thin layer of vegetable oil to the sides of the rack after every self-clean cycle or when the rack becomes difficult to slide.
Oven door	Use soap & water to thoroughly clean the top, sides and front of the oven door. Rinse well. You may use a glass cleaner on the outside glass of the oven door. <b>Do not</b> immerse the door in water. <b>Do not spray or allow water or the glass cleaner to enter the door vents.</b> Do not use oven cleaners, cleaning powders or any harsh abrasive cleaning materials on the outside of the oven door.
	<b>Do not</b> clean the oven door gasket. The oven door gasket is made of a woven material, on Self-Cleaning models, which is essential for a good seal. Care should be taken not to rub, damage or remove this gasket.
Ceramic cooktop	Do not use spray oven cleaners on the cooktop. See "Cooktop cleaning" and "Cooktop maintenance" later in the Care & Cleaning section.
Stainless Steel (some models)	Only use cleaners and polishes that are specifically manufactured for cleaning stainless steel. Always wipe in direction of metal grain to avoid damaging. Do not use cleaners with high concentrations of chlorides or chlorine. Do not use harsh scrubbing cleaners. Polish with a lint-free cloth. Always be sure to wipe excess cleaner/polish off from the metal surface as bluish stains may occur during future oven heating that cannot be removed. Clean heavier soils with hot, soapy water and a dishcloth. Rinse and dry using clean water and a cloth.

### **Cooktop Maintenance**

Consistent and proper cleaning is essential to maintaining your ceramic glass cooktop

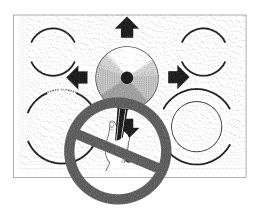
Prior to using your cooktop for the first time, apply the recommended CookTop® Cleaning Creme to the ceramic surface (on the web visit www.sears.com for replacement cooktop cleaner, item number 40079). Buff with a nonabrasive cloth or no-scratch cleaning pad. This will make cleaning easier when soiled from cooking. The special cooktop cleaning cream leaves a protective finish on the glass to help prevent scratches and abrasions.

Sliding aluminum or copper clad bottom pans on the cooktop can cause metal markings on the cooktop surface. These marks should be removed **immediately** after the cooktop has cooled using the cooktop cleaning cream. Metal marks can become permanent if not removed prior to future use.

• Cookware (cast iron, metal, ceramic or glass) with rough bottoms can mark or scratch the cooktop surface.

#### Do not:

- Use cookware with dirt or dirt build up on bottom; replace with clean cookware before using.
- Slide anything metal or glass across the cooktop.
- Use your cooktop as a cutting board or work surface in the kitchen.
- Cook foods directly on the cooktop surface without a pan.
- Drop heavy or hard objects on the glass cooktop, because they may cause it to crack.



# **Cooktop Cleaning**

**ACAUTION** Before cleaning the cooktop, be sure the controls are turned to **OFF** and the cooktop is COOL.

**A WARNING DO NOT** use a cooktop cleaner on a hot cooktop. The fumes can be hazardous to your health, and can chemically damage the ceramic glass surface.

#### For light to moderate soil:

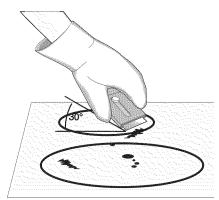
Apply a few drops of CookTop® Cleaning Creme directly to the cooktop. Use a paper towel or use a **non-abrasive** plastic type **no-scratch** cleaning pad to clean the entire cooktop surface. Make sure the cooktop is cleaned thoroughly, leaving no residue.

#### For heavy, burned on soil:

Apply a few drops of CookTop® Cleaning Creme directly to the soiled area. Rub the soiled area using a **non-abrasive** plastic type **no-scratch** cleaning pad, applying pressure as needed. Do not use the pad you use to clean the cooktop for any other purpose.

If soils remain, carefully scrape soils with a metal razor blade scraper, holding scraper at a 30 degree angle to the surface. Remove loosened soils, then apply a few drops of cleaning cream and buff surface clean.

**IMPORTANT NOTE:** Damage to the ceramic glass cooktop may occur if you use an abrasive type scratch pad. Only use cleaning products that have been specifically designed for ceramic glass cooktop.



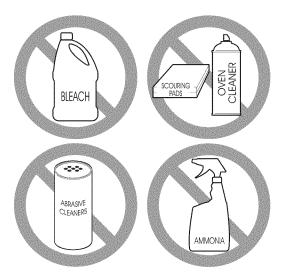
#### Plastic or foods with a high sugar content:

These types of soils need be removed immediately if spilled or melted onto the ceramic cooktop surface. Permanent damage (such as pitting of the cooktop surface) may occur if not removed **immediately**. After turning the surface elements OFF, use a razor blade scraper or a metal spatula with a mitt and scrape the soil from the hot surface (as illustrated). Allow the cooktop to cool, and use the same method for heavy or burned on soils.

# Cooktop Cleaning (cont'd)

#### Do not use the following on the cooktop:

- Do not use abrasive cleaners and scouring pads, such as metal and some nylon pads. They may scratch the cooktop, making it more difficult to clean.
- Do not use harsh cleaners, such as chlorine bleach, ammonia or oven cleaners, as they may etch or discolor the cooktop.
- Do not use dirty sponges, cloths or paper towels, as they can leave soil or lint on the cooktop which can burn and cause discoloration.



### Replacing the Halogen Oven Light

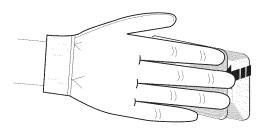
The oven lights will automatically turn ON when the oven door is opened. The oven lights may also be manually operated by pressing the  $\mathbb{Q}$  pad.

The oven light bulb is covered with a glass shield. The glass shield can be removed to be cleaned manually or to change oven light. THIS GLASS SHIELD MUST BE IN PLACE WHENEVER THE OVEN IS IN USE.

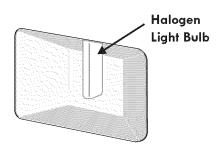
### To replace the light bulb:

# A CAUTION BE SURE THE OVEN IS COOL.

- 1. Turn the power off at the main source.
- 2. Wear a leather-faced glove for protection against possible broken glass.
- 3. To remove the glass shield, lift up on side and use force to pull shield out.
- 4. Replace halogen light appliance bulb taking care not to touch the bulb with your bare fingers. Touching bulb with your skin can leave a film on the bulb that causes it to burn out quickly.
- Replace glass shield in opposite order and manner of removal.



Lift up and pull out.



## Removing and Replacing the Oven Door

! CAUTION The oven door is heavy. Be careful when removing and lifting the door. Do not lift the oven door by the handle.

IMPORTANT Most oven doors contain glass that can break. Read the following recommendations:

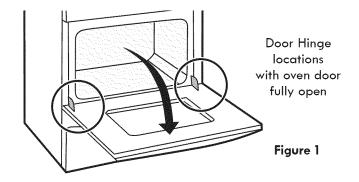
- Do not close the oven door until all the interior oven racks are fully inserted and retracted to the back of the oven.
- Do not hit the glass with pots, pans, or any other object.
   The oven door glass may break or even break at a later time unexpectedly.
- Scratching, hitting, jarring or stressing the oven door glass may weaken its structure causing an increased risk of breakage at a later time.
- You may use a glass cleaner on the outside of the oven door glass. Do not spray or allow water or the cleaner to enter or drip down into the oven door vents. Spray cleaner on cloth first and then wipe the oven door clean.
- **Do not** use strong oven cleaners, powders or any harsh abrasive cleaning materials on the outside of the oven door or glass.
- **Never clean** the oven door gasket. The oven door gasket should always clean during the Self-clean cycle.

#### To Remove Oven Door:

- Open oven door completely (horizontal with floor See Figure 1).
- 2. Pull the door hinge locks on both left and right door hinges down from the oven frame completely towards the oven door (See Figure 2). A tool such as a small flatblade screwdriver may be required.
- 3. Firmly grasp both sides of oven door along the door sides (Do not use the oven door handle See Figure 3).
- 4. Close the door to the broil stop position (the oven door will stop into this position just before fully closing).
- 5. With the oven door in the broil stop position, lift the oven door hinge arms over the roller pins located on each side of the oven frame (See Figure 4).

#### To Replace Oven Door:

- 1. Firmly grasp both sides of oven door along the door sides (Do not use the oven door handle See Figure 3).
- 2. Holding the oven door at the same angle as the removal position, seat the hook of the hinge arm onto the roller pins located on each side of the oven door frame (See Fig. 4). Also, seat the notch of the hinge arm onto the bottom of the slot at the same time you seat the hook. The hook and notch of the hinge arms must be fully seated onto the roller pins and bottom of the slot.
- 3. Fully open the oven door (horizontal with floor See Figure 1).
- 4. Push the door hinge locks up towards and into the oven frame on both left and right oven door hinges (See Figure 2) to the locked position.
- 5. Close the oven door.



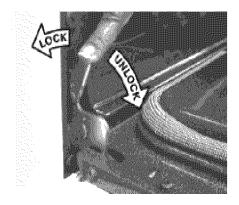
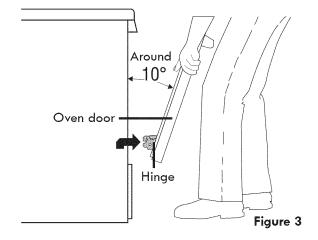
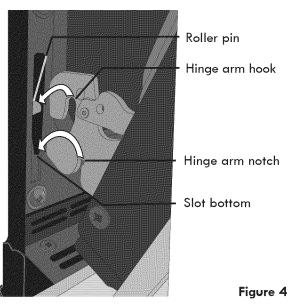


Figure 2





# Removing and Replacing the Drawer

#### To Remove the Drawer:

- 1. Open the drawer to the fully opened position.
- 2. Locate glide lever on each side of drawer, pull up on the left glide lever and push down on the right glide lever (See Figure 1).
- 3. Pull the drawer away from the range.

### To Replace the Drawer:

- 1. **Pull the plastic slider to the front** of the glide slots on each side of the drawer cavity (See Figure 2).
- 2. Align the glide on each side of the drawer with the drawer cavity glide slot.
- 3. Push the drawer into the drawer cavity until glide levers "click" (approximately 2"). If you do not hear the glide levers "click" or the drawer does not feel seated remove the drawer and repeat steps 1 thru 3.

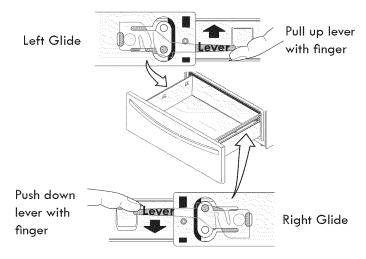


Figure 1

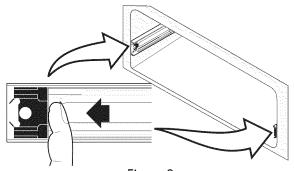


Figure 2

# Before You Call (Solutions to Common Problems)

## Oven Baking

For best cooking results, heat the oven before baking cookies, breads, cakes, pies or pastries, etc. There is no need to preheat the oven for roasting meat or baking casseroles.

The cooking times and temperatures needed to bake a product may vary slightly from your previously owned appliance.

## **Baking Problems and Solutions Chart**

BAKING PROBLEMS	CAUSES	CORRECTIONS
Cookies and biscuits burn on the bottom.	<ul> <li>Cookies and biscuits put into the oven before the preheating time is completed.</li> <li>Oven rack overcrowded.</li> </ul>	<ul> <li>Allow oven to preheat to the selected temperature before placing food in oven.</li> <li>Choose pan sizes that will permit 5.1cm to 10.2cm (2" to 4") of air space on all sides when placed in the</li> </ul>
	Dark pan absorbs heat too fast.	oven.  • Use a medium-weight aluminum baking sheet.
Cakes too dark on top or bottom.	<ul> <li>Cakes put into the oven before preheating time is completed.</li> <li>Rack position too high or low.</li> <li>Oven too hot.</li> </ul>	<ul> <li>Allow oven to preheat to the selected temperature before placing food in the oven.</li> <li>Use proper rack position for baking needs.</li> <li>Set oven temperature 25°F/12°C lower than recommended.</li> </ul>
Cakes not done in the center.	<ul><li>Oven too hot.</li><li>Incorrect pan size.</li><li>Pan not centered in oven.</li></ul>	<ul> <li>Set oven temperature 25°F/12°C lower than recommended.</li> <li>Use pan size suggested in recipe.</li> <li>Use proper rack position and place pan so there is 5.1cm to 10.2cm (2" to 4") of space on all sides of pan.</li> </ul>
Cakes not level.	<ul> <li>Range not level.</li> <li>Pan too close to oven wall or rack overcrowded.</li> <li>Pan warped.</li> </ul>	<ul> <li>Place a marked glass measuring cup filled with water on the center of the oven rack. If the water level is uneven, refer to the installation instructions for leveling the range.</li> <li>Be sure to allow 5.1cm to 10.2cm (2" to 4") of clearance on all sides of each pan in the oven.</li> <li>Do not use pans that are dented or warped.</li> </ul>
Foods not done when cooking time is up.	<ul> <li>Oven too cool.</li> <li>Oven overcrowded.</li> <li>Oven door opened too frequently.</li> </ul>	<ul> <li>Set oven temperature 25°F/12°C higher than suggested and bake for the recommended time.</li> <li>Be sure to remove all pans from the oven except the ones to be used for baking.</li> <li>Open oven door only after shortest recommended baking time.</li> </ul>

# Before You Call (Solutions to Common Problems)

**Before you call for service,** review this list. It may save you time and expense. The list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

OCCURRENCE	POSSIBLE CAUSE/SOLUTION
Oven Control Beeps and Displays any F code error (example F11).	Electronic control has detected a fault condition. Press <b>STOP</b> to clear the display and stop the beeping. Reprogram the oven. If a fault reoccurs, record the fault number. Press <b>STOP</b> and call Sears or another qualified servicer.
"d-O" is displayed.	The door was left open and controls set for self-cleaning cycle. Close the door and push <b>STOP</b> pad.
Faulty installation.	Place oven rack in center of oven.
Range not leveled. Bad cooking results.	Place a level or a marked glass measuring cup filled with water on the center of the oven rack.
	If the water level is uneven, adjust the leveling legs of the unit (refer to the installation instructions for leveling the range).
	If the level is still uneven, contact an installing agent to adjust the cabinet cutout flooring.
	Kitchen cabinet misalignment may make oven appear to be not level. Be sure cabinets are square and level. Contact cabinet maker to correct problem.
Cooking Zone does not heat food (Power level flashing).	No cookware was placed on the Cooking Zone, or the cookware material type is incorrect for Induction Cooking.
	Cookware bottom not large enough for Cooking Zone.
	Cookware is warped or in poor condition.
	Cookware is not centered on Cooking Zone.
	No power to the appliance. Check steps under "Entire cooktop does not operate" in this checklist.
	Incorrect Cooking Zone control setting. Make sure the correct control is ON for the Cooking Zone being used.
Cooking Zone heats food too hot or not hot enough.	Incorrect power level setting. Adjust the power level setting higher or lower and refer to recipe for guidance and adjust accordingly.
Cooktop turns OFF while cooking.	The internal heat sensor has detected high temperatures inside the appliance. Be sure the appliance vent holes are not blocked.
	Fluids spilled or object lying on controls area. Clean spills or remove object. Repower the cooking zone.
Scratches or abrasions on cooktop surface.	Coarse particles such as salt or sand between cooktop and utensils can cause scratches. Be sure cooktop surface and bottoms of utensils are clean before usage. Small scratches do not affect cooking and will become less visible with time.
	Cleaning materials not recommended for ceramic-glass cooktop have been used. See "Cooktop Cleaning" section under General Care & Cleaning.
	Cookware with rough bottom has been used. Use smooth, flat-bottomed cookware.
Metalmarks.	Sliding or scraping of metal utensils on cooktop surface. Do not slide metal utensils on cooktop surface. Use a ceramic-glass cooktop cleaning cream to remove the marks.  See "Cooktop Maintenance" section under General Care & Cleaning.
Brown streaks or specks.	Boilovers are cooked onto surface. Use razor blade scraper to remove soil. See "Cooktop Maintenance" section under General Care & Cleaning.
Areas of discoloration with metallic sheen.	Mineral deposits from water and food. Remove using a ceramic glass cooktop cleaning cream. Use cookware with clean, dry bottoms.
Oven light does not work.	Burned-out or loose bulb. Follow the instructions under <b>Changing Oven Light</b> to replace or tighten the bulb.
Fan noise during cooking operation.	A cooling fan may automatically turn on and off to cool internal parts. This is normal, and the fan may continue to run even after oven is turned off.

# **Before You Call** (Solutions to Common Problems)

When the oven is first plugged in, or when the power supply to the oven has been interrupted, the display will flash. The oven cannot be programmed until the clock is set.
Be sure electrical cord is securely connected into the electrical junction box.
Cord/plug is not installed and/or connected. Cord is not supplied with oven. Contact
Sears or another qualified servicer.
Service wiring not complete. Contact Sears or another qualified servicer.
Power outage. Check house lights to be sure. Call your local electric company.
Short in cord/plug. Replace cord/plug.
Controls are not set properly. See instructions under <b>Setting Oven Controls</b> to set the controls.
House fuse has blown or circuit breaker has tripped immediately following installation.
House fuse may not be fully engaged. Check fuse and screw or engage circuit breaker securely.
House fuse has blown or circuit breaker has tripped after the oven has been installed and previously operating. Call Sears or another qualified servicer.
Make sure the oven door is closed. Door should be closed during broiling.
Meat too close to the broiler unit. Reposition the rack to provide more clearance
between the meat and the broiler. Preheat broil burner for quick searing operation.
Meat not properly prepared. Remove excess fat from meat. Slash remaining fatty edges to prevent curling, but do not cut into the lean.
Grid on broiler pan wrong side-up. Grease does not drain into broiler pan. Always
place the grid on the broiler pan with the ribs up and the slots down to allow grease to
drip into the pan.
Broiler pan used without grid or grid cover with foil. <b>DO NOT</b> use the broiler pan
without the grid or cover the grid with foil.
Oven needs to be cleaned. Grease has built up on oven surfaces. Regular cleaning
is necessary when broiling frequently. Old grease or food spatters cause excessive
smoking.
Many factors affect baking results. See Oven Baking for hints, causes and corrections.
See Adjusting Oven Temperature.
Make sure the oven door is closed.
Controls not set properly. Follow Self-Cleaning instructions in this Use & Care Guide.
Self-cleaning cycle was interrupted. Stop time must be set 2-4 hours past the start time.
Follow steps under "Stopping or Interrupting a Self-Cleaning Cycle" in this Use & Care
Guide.
Before starting the Self-Cleaning cycle, hand clean any soil from the oven frame, the door
liner outside the oven door gasket, and the small area at the front center of the oven. These
surfaces are not in the self-cleaning area. Clean with soap and water. Burned-on residue
can be cleaned off with a stiff nylon brush and water or nylon scrubber. DO NOT hand
clean the oven door gasket or it will be permanently damaged.
Excessive spillovers in oven. Set the self-clean cycle for longer cleaning time.
Excessive spillovers in oven. This is normal, especially for high oven temperatures, pie

# PROTECTION AGREEMENTS

#### **Master Protection Agreements**

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement\* includes:

- Parts and labor needed to help keep products operating properly under normal use, not just defects. Our coverage goes well beyond the product warranty. No deductibles, no functional failure excluded from coverage – real protection.
- Expert service by a force of more than 10,000 authorized Sears service technicians, which means someone you can trust will be working on your product.
- Unlimited service calls and nationwide service, as often as you want us, whenever you want us.
- «No-lemon» guarantee replacement of your covered product if four or more product failures occur within twelve months.
- Product replacement if your covered product can't be fixed.
- Annual Preventive Maintenance Check at your request no extra charge.
- ☑ Fast help by phone we call it Rapid Resolution phone support from a Sears representative on all products. Think of us as a «talking owner's manual».
- Power surge protection against electrical damage due to power fluctuations.
- \$250 Food Loss Protection annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- ☑ **Rental reimbursement** if repair of your covered product takes longer than promised.
- 10% discount off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online.

The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.

\* Coverage in Canada varies on some items. For full details call Sears Canada at 1-800-361-6665.

#### Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. or Canada call **1-800-4-MY-HOME**®.

#### Acuerdos maestros de protección

Enhorabuena por haber hecho una compra inteligente. Su nuevo producto Kenmore® está diseñado y fabricado para brindarle años de funcionamiento fiable. Pero, como cualquier producto, puede necesitar mantenimiento preventivo o reparaciones periódicas. Es por eso que tener un Acuerdo maestro de protección podría ahorrarle dinero y molestias.

El Acuerdo maestro de protección también sirve para prolongar la durabilidad de su nuevo producto. El acuerdo\* incluye lo siguiente:

- Piezas y mano de obra necesarias para contribuir a mantener el funcionamiento adecuado de los productos utilizados en condiciones normales de uso, no sólo en caso de defectos de los productos. Nuestra cobertura va mucho más allá que la garantía del producto. No se aplican deducibles ni exclusiones por fallas del funcionamiento: es decir, verdadera protección.
- Servicio técnico por expertos (más de 10000 técnicos autorizados de Sears), lo cual significa que quien repare o realice el mantenimiento de su producto será un profesional de confianza.
- Servicio técnico a escala nacional y número ilimitado de llamadas de solicitud de servicio técnico: se puede poner en contacto con nosotros cuantas veces lo desee y cuando lo desee.
- Garantía «sin sorpresas»: se reemplaza el producto cubierto por el acuerdo si ocurren cuatro o más fallas del producto en un periodo de 12 meses.
- Reemplazo del producto: en caso de que no se pueda reparar el producto cubierto por el acuerdo.
- Revisión anual preventiva de mantenimiento del producto: puede solicitarla en cualquier momento, sin costo alguno.
- Mápida asistencia telefónica, la cual denominamos Solución rápida: es decir, asistencia telefónica a través de cualquiera de nuestros representantes de Sears, sobre cualquiera de nuestros productos. Piense en nosotros como en un «manual parlante del usuario».
- Protección contra fallas eléctricas, contra daños debidos a fluctuaciones de la corriente eléctrica.
- \$250 al año para cubrir cualquier posible deterioro de alimentos que haya tenido que desechar debido a una falla mecánica de cualquiera de nuestros refrigeradores o congeladores cubiertos por este acuerdo.
- Devolución de gastos de alquiler de electrodomésticos si la reparación de su producto asegurado toma más que el tiempo prometido.
- 10% de descuento aplicable tanto a los costos del servicio de reparación, como de las piezas instaladas relacionadas que no hayan quedado cubiertos por este acuerdo.

Una vez que haya realizado el pago de este acuerdo, bastará una simple llamada telefónica para concertar una visita de servicio. Puede llamar a cualquier hora del día o de la noche, o bien concertar una visita de servicio por Internet.

La adquisición del Acuerdo maestro de protección es una inversión exenta de riesgos. Si por cualquier motivo decide cancelar dicho acuerdo durante el periodo de garantía del producto, le haremos un reintegro total del valor. O bien un importe proporcional si cancela el acuerdo en cualquier otro momento posterior al vencimiento del periodo de garantía del producto. ¡Adquiera hoy mismo su Acuerdo maestro de protección!

Algunas limitaciones y exclusiones podrían aplicarse. Para solicitar precios e información adicional, llame al 1-800-827-6655 (en los EE.UU.).

\* La cobertura en Canadá varía en el caso de algunos artículos. Para obtener detalles completos al respecto, llame al 1-800-361-6665 de Sears de Canadá.

#### Servicio de instalación de Sears

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